Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

 1. the CoC Application,
 2. the CoC Priority Listing, and
 3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

 1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
 2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
 3. All information provided to ensure it is correct and current.
 4. Responses provided by project applicants in their Project Applications.
 5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
 - 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
 - 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
 Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
 - Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
 - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1A-1. CoC Name and Number: MI-507 - Portage, Kalamazoo City & County CoC

1A-2. Collaborative Applicant Name: United Way of South Central Michigan

1A-3. CoC Designation: CA

1A-4. HMIS Lead: United Way of South Central Michigan

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
 - Section 3 Resources;
 - PHA Crosswalk; and
  - Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	

	In the chart below for the period from May 1, 2022 to April 30, 2023:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	No	No
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	No	No
4.	Disability Service Organizations	Yes	No	No
5.	EMS/Crisis Response Team(s)	No	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	No	No	No
13.	Local Jail(s)	No	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	No	No
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	No	Yes
24.	Substance Abuse Service Organizations	Yes	No	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

		Describe in the field below how your CoC:
	1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
	2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
	3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1. Traditionally, the Kalamazoo County CoC (CoC) conducts its annual membership drive during annual meetings. The CoC will host a semi-annual meeting virtually. At that time the membership recruitment efforts to invite participation will begin. Like what took place in 2022, the invitation will be sent via email, Facebook, announced at all CoC board, committees/subcommittees/workgroups meetings, and posted on the website.

2. The CoC website was re-developed and relaunched in April 2023. Part of the redevelopment included adding information on how to become a member or join one of the committees/subcommittees/workgroups. Agendas are sent out ahead of meetings as an accommodation. All meetings are held virtually or in accessible locations for those with disabilities. The website is available for translation in multiple languages.

3. The CoC designated board seats for organizations in the community who specifically serve persons who identify as BIPOC, LGBTQ, and persons with disabilities to further advance equity. In accordance with the board recruitment process, through targeted efforts, the CoC is actively engaging Black, Latino(a), Indiginous, and all marginalized groups and grassroot organizations to join the CoC in its decision-making committees. Newly identified agencies will be invited to join the CoC during our semiannual meeting, taking place early next year.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1.The CoC is updating the Coordinated Entry system (CES). This requires information from those directly impacted, community, service providers, outreach specialists, etc. All community meetings were held to educate on the current CES. Feedback was taking during meetings. A survey is available. Information will continue to be gathered through conversations and focus groups.
CoC staff are available and regularly meet for one-to-one meetings with various stakeholders via email, phone and virtually.

The CoC ensures collaboration within its membership to address overlapping needs by building and maintaining public support through facilitating multiple collaborative committees and workgroup participation. Participants include McKinney-Vento school liaisons and local community mental health professionals. These committees and workgroups are instrumental to our community wide response to end homelessness. Engagement with local government officials is seen by their participation in committees and workgroups of the CoC. The CoC Director is chair of the Kalamazoo County Public Housing Commission.

2.The CoC communicated information during public meetings and other forums by posting all relevant information to the Facebook page, website, email and shared via listserv.

3.The CoC website relaunched April 2023. It includes details on various (sub)committees/workgroups and CE. A survey is on the site to get feedback on the current CES. The site is available in multiple languages. Agendas are sent out ahead of meetings as an accommodation. All meetings are held virtually or in accessible locations.

4. The CoC considered information gathered in public meetings/forums to inform the 3-year strategic plan (2022-2025) which guides how the CoC will transform Kalamazoo County. Information is gathered from community by way of the PIT count/conversations and surveys administered to those living in encampments which informs CoC staff decisions. The CoC is reviewing/updating policies with an equity lens to create clear paths for those with lived experience to participate and lead in the work of the CoC. The CoC has an Equity Results Team. The opportunity was provided by the Michigan Coalition to End Homelessness/C4 Innovations. The CoC participated in a CE Mini-Lab. It provided insight into approaches others are taking to prevent/end homelessness. Information gathered will be taken back to the community for their feedback to help info.

| | 1B-4. | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding. | |
| | | NOFO Section V.B.1.a.(4) | |

		Describe in the field below how your CoC notified the public:
	1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
	2.	about how project applicants must submit their project applications–the process;

	3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
	4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1.The CoC notified the public that the CoC will consider project applications from organizations that have not previously received CoC program funding by announcing the opportunity on the website and at board, committee, subcommittee, and workgroup meetings. Given the tight timeline of this year's competition, in addition to what was outlined above, the CoC staff had conversations with organizations in the community who have not previously sought or received funding to encourage participation. There are separate applications for both new and existing project applicants. The funding information is publicly posted on the CoC website. These public postings include a link to CoC's New Project Application, which organizations that have not previously received CoC funding can use to apply.

2. The application process is included in the funding announcement, which is shared on the CoC website, and shared via email. The e-snaps instructions are included as well as the local application which includes details on how to apply. The process is as follows:

- The FY23 HUD CoC funding opportunity is posted on the CoC website and shared via listserv.

- New projects applicants complete the new project e-snaps application and the local supplemental application for new projects and send a pdf of both to CoC Director via email by 5pm August 28, 2023.

- Returning applicants complete the returning e-snaps application and the local supplemental application for returning projects and send a PDF of both to the CoC Director via email by 5pm August 28, 2023

- The CoC notifies project applicants whether their project will be approved, returned, or reduced by the deadline created by HUD.

3.The CoC and HUD priorities are posted as part of the funding announcement along with a rating tool which includes information about threshold requirements that projects must meet to be considered for funding. This announcement is shared on the CoC website and via email.

4. All information is available in electronic formats making it accessible for those with disabilities.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

| | 1C-1. | Coordination with Federal, State, Local, Private, and Other Organizations. | |
| | | NOFO Section V.B.1.b. | |

		In the chart below:
	1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
	2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	No
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.		

	1C-2.	CoC Consultation with ESG Program Recipients.	
		NOFO Section V.B.1.b.	

		Describe in the field below how your CoC:
	1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
	2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
	3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
	4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1.During the ESG funding cycle, the CoC created and distributed an applicant packet via email and the CoC website. The packet included an information guide, MSHDA and local application, NOFA, and timeline. The CoC previously hosted an applicant Huddle which provided new and existing funding recipients a forum to meet/discuss their project and budget intentions in accordance with the priorities identified on the local application.

2. CoC monitored ESG subrecipients on a quarterly basis using Consolidated Annual Performance and Evaluation Reports (CAPERs). These quarterly CAPERS were reviewed by the HMIS Administrator before being reported to MSHDA. The CoC is working to expand monitoring of ESG and CoC subrecipients by incorporating Key Performance Indicators (KPIs) identified by the Allocations and Accountability Team to become a part of the assessment and review of returning subrecipients. The KPIs are identified after the funding competitions and help subrecipients improve in outputs and programming components so individuals and families receiving assistance are better able to stabilize following the program interventions.

3.The CoC worked directly with municipalities to provide PIT/HIC data to be incorporated into their Consolidated Plans. The HMIS Administrator was available to answer any questions.

4.The CoC staff continues to maintain a working relationship with the Community Planning and Economic Development staff to lend data analysis and themes within our homeless response system, including PIT Count, in hopes that the staff will utilize the data to inform city planning decisions. The CoC shared data including PIT information with the Upjohn Institute, commissioned by Kalamazoo County, creating the local county housing plan. The CoC's Allocations and Accountability Team, the team that determines funding outcomes, comprised of various stakeholders including city and county government representatives are also presented with information on HMIS data and use the analysis of the data as a consideration for funding priorities. CoC Staff presented PIT count data to community partners including at an Oshtemo Township commission meeting in August 2023. CoC staff are available and often meet with government staff to provided information and discuss plans.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

| | Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity: | |

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	No
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	No
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	No

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

| | Select yes or no in the chart below to indicate the entities your CoC collaborates with: | |

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

| | Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4. | |

(limit 2,500 characters)

The CoC has established a Memorandum of Understanding with Kalamazoo RESA, an agency whose programmatic scope includes Early Head Start, Head Start, Public Pre-K (Great Start Readiness Program), and Michigan Works! Southwest Service Centers. Included in the MOU is the CoC agreement to maintain a CoC board seat for KRESA/Michigan Works! Southwest representative and provide KRESA with CoC Annual Reports which provide key HMIS data on individuals and families experiencing homelessness.

The CoC has established a Memorandum of Understanding with Kalamazoo Public Schools to partner in the following capacities: agency networking, housing supports through the McKinney Vento Act, and data collection.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The CoC is still in the process of reviewing and updating its policies, practices, and written service standards around informing individuals and families who become homeless of their eligibility for educational services. The CoC will be soliciting feedback from directly impacted individuals and families on ways to inform people of their eligibility for educational services. The educational needs of children and youth must be accounted for, to the maximum extent practicable, and families with children and unaccompanied youth must be placed as close as possible to the school of origin so as not to disrupt the children's education. Projects that serve homeless families with children and/or unaccompanied youth must have policies and practices in place that are consistent with the laws related to providing education services to children and youth. These recipients must have a designated staff person to ensure that children and youth are enrolled in school and receive education services. Homeless families with children and unaccompanied youth must be informed of their eligibility for McKinney- Vento education services and other available resources. Recipients shall maintain documentation in the participant's case file to demonstrate that these requirements have been met and that applicants and participants understand their rights. An example is CoC close partner YWCA Clients will also have the option of enrolling in the YW Career Academy, a program designed to create career opportunities in tech for BIPOC communities who are also survivors of violence. This 18-week course is available at no cost to participants and is made possible through a Google Workforce Development grant. Through a multi-generational approach, YWCA Kalamazoo will serve the whole family and interrupt the impacts of intergenerational poverty within the county. The program provides opportunities for victims/survivors who are better suited for trade programs to acquire certification and skills that will secure employment at or above a livable wage.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	Yes	No

4.	Early Head Start	Yes	No
5.	Federal Home Visiting Program—(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	No
7.	Healthy Start	No	No
8.	Public Pre-K	Yes	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors—Collaboration with Federally Funded Programs and Victim Service Providers.	
	NOFO Section V.B.1.e.	

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	No
2.	state sexual assault coalitions	No
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1.The CoC maintains a strong partnership with the YWCA Kalamazoo (YWCA). The YWCA is an organization that provides direct service to women, children, and families and provides the only domestic violence shelter in Kalamazoo County.

The CoC also has a strong Board of Directors and committees with representatives from pertinent providers and coalitions in Kalamazoo County including Jessica Glynn, Sr. Director of Victim Services, who started and runs the only Anti-trafficking hub in the state of Michigan that provides services for men, women, families, and children. YWCA representatives are part of the CoC shelter group.

In FY 23-24 the CoC will continue to partner with the YWCA to review policies and procedures and ensure alignment with HUD Notice PIH-201708(HA) and the VAWRA of 2013 including reviewing and updating the current emergency transfer plan, offering ongoing trainings on partner screenings for DV, and including an additional victimization category of human trafficking with those eligible for emergency transfer.

2. Traditionally the CoC relied on partnering organizations to simply confirm they are trauma-informed and can meet the needs of survivors. In our updated local funding application policy, service providers are asked to describe the trainings and policies their organization has in place to support trauma-informed service delivery, including how the organization recognizes and addresses signs of trauma in staff. The plan moving forward is to require recipients to have a feedback loop for those who have received services to share their experiences to gauge whether trauma informed care is being shown in action. The YWCA, Kalamazoo County Victim Service Provider, a CoC partner, share training opportunities that are then shared out with the larger CoC members and partners via email, social media, and the website.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC coordinates to provide training for:	
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and	
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).	

(limit 2,500 characters)

1.The CoC promotes training opportunities focused on trauma-informed, victim-centered practices to address the needs of survivors of domestic violence and human trafficking. Semi-annually training opportunities offered by local, state, or national organizations with expertise in trauma-informed and victim-centered care were shared with CoC-member service providers. These trainings, held semi-monthly, covered topics such as human trafficking and safety planning, trauma-informed care and cultural humility, trauma-informed and inclusive leadership, the neurobiology of trauma, crisis intervention stress management, and the impact of crime-free and nuisance ordinances on survivors.

2.In addition to the above, offered to all partners, CE staff are trained using a trauma-informed approach in conducting assessments to reduce the risk of re-traumatization. Our CES uses three access point agencies, Catholic Charities Diocese of Kalamazoo (CCDOK), Integrated Services Kalamazoo (ISK), and Housing Resources, Incorporated (HRI)– with HRI currently acting as the main point of contact for referrals to CE. All three agencies provide significant training on trauma informed care and other best practices to staff on a yearly basis. ISK has established a Trauma Informed Care committee & Justice, Equity, Trauma Team (JETT) and employs trauma informed coaches to ensure that trauma-informed approaches are implemented throughout the organization, including through the coordination of training activities. As a youth homelessness provider, CCDOK provides training to staff focused on trauma-informed approaches to youth. To enhance the entire agency staff knowledge and awareness of Trauma Informed Care principles and best practices, CCDOK expanded their required online learning modules that covered multiple applicable Trauma Informed Care topics and hosted an in person all agency training on Trauma Informed Care presented by Trauma Recovery Associates of Kalamazoo, to ensure not just our direct care workers, but all levels of the organization understand and provide Trauma Informed Care. In addition, all Ark Shelter staff are trained in Crisis Prevention Intervention, which teaches verbal intervention skills and focus on how to prevent situation from escalating. The CoC plans to collaborate with local DV provider, YWCA Kalamazoo, to develop/implement standard required trainings for CE and other staff at all three agencies focused on safety and planning protocols best practice.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC's coordinated entry includes:
1.	safety planning protocols; and
2.	confidentiality protocols.

(limit 2,500 characters)

Following a no-wrong-door approach, our CoC uses three access point agencies that work in partnership to complete the coordinated entry and assessment process. These agencies, Catholic Charities Diocese of Kalamazoo, Housing Resource Incorporated, and Integrated Services of Kalamazoo, each serve unique populations, and all receive CoC or ESG funding for housing programs. Households may be served and assessed at any access point. All coordinated entry staff are trained in using a trauma-informed approach to conducting assessments to reduce the risk of re-traumatization. The assessment space and manner of conducting coordinated entry assessments provides privacy to allow people to safely reveal sensitive information or safety issues. This includes gathering information from each adult in the household separately, if appropriate.

When an individual is actively fleeing or attempting to flee domestic violence or a household is determined to be at imminent risk of harm due to domestic violence presents at a non-domestic violence service agency during the coordinated entry process, the agency immediately connects the household to our local domestic violence agency, YWCA Kalamazoo, and ensures their immediate transportation and security needs are met. This may include meeting the applicant where they are or in any location deemed safe. The YWCA then completes a safety plan and may also provide shelter, advocacy, or peer counseling. The housing agency will keep confidential any information that the tenant submits in requesting an emergency transfer, and information about the emergency transfer, unless the tenant gives the agency written permission to release the information on a time limited basis, or disclosure of the information is required by law. This includes keeping confidential the new location of the dwelling unit of the tenant, if one is provided, from the person(s) that committed an act(s) of domestic violence, dating violence, sexual assault, or stalking against the tenant.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below:	
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

(limit 2,500 characters)

Our CoC has a strong partnership with the YWCA Kalamazoo, which provides services to individuals experiencing domestic violence, dating violence, sexual assault, stalking, and human trafficking. Since 2015, the YWCA has used Apricot for Violence Survivors, which is an HMIS comparable database and meets VOCA, VAWA, FVPSA, and HUD requirements. Additionally, the organization is an active partner in our annual Point-in-Time Count and Housing Inventory Count and provides de-identified information to inform these reports on a yearly basis. Our CoC also considers the needs of individuals within our homeless service system who have a prior history of surviving domestic violence and are being served by non-domestic violence providers; using HMIS data, we find that 661 individuals served within the CoC in 2021 across all project types (including homelessness prevention) were in households with reported experiences of domestic violence, with nearly 19% having the most recent occurrence within 3 months of receiving services. Nearly 66% of these clients were in adult-only households, while 33.5% were in family households and 2.5% were child-only households. Most of these clients (63%) identified as BIPOC, and nearly 40% reported having at least one disability. Nearly 26% report being homeless at least twice in the past three years. A total of 232 clients were served by emergency shelters, transitional housings, or outreach projects. Given these numbers, our CoC works to ensure that our homeless service providers are skilled in providing trauma-informed care and maintain a partnership with the YWCA of Kalamazoo so that individuals amid a domestic violence crisis receive referrals to services appropriate to meet their specific needs. Finally, the CoC is beginning efforts to examine data on clients entering our coordinated entry system, which captures information on experiences of domestic violence and prioritizes households currently fleeing for housing supports. We are also holding conversations about the structure of our coordinated entry system and improvements that can be made to better direct households seeking assistance to mainstream and specialized supports outside of our homeless response system. As part of this work, we will evaluate how our system is currently meeting the needs of domestic violence survivors and consider changes in the assessment, prioritization, and referral processes.

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1.The CoC communicated to all households seeking or receiving CoC program assistance the emergency transfer plan policies and procedures through partnering organizations who serve these populations per the written service standards, which are being reviewed and updated. Kalamazoo County Continuum of Care takes the safety of its tenants very seriously, including the safety of tenants who are victims of domestic violence, dating violence, sexual assault, or stalking. In accordance with VAWA, all permanent housing providers who provide the Emergency Solutions Grant (ESG) and CoC funded rental assistance are required to comply with VAWA, including allowing tenants who are victims to request an emergency transfer from the tenant's current unit to another unit.

2.To request an emergency transfer, the tenant shall notify the agency's management office and submit a written request for a transfer. The agency will provide reasonable accommodations to this policy for individuals with disabilities. The tenant's written request for an emergency transfer should include either: a. A statement expressing that the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant were to remain in the same dwelling unit assisted under the agency's housing program; OR b. A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant's request for an emergency transfer; or in lieu of a written statement by the tenant, an attestation by a YWCA advocate or another victim service provider stating the same. The CoC is reviewing its policies.

3.Once CoC is contacted, contact is made with YWCA staff to inform them of the emergency. YWCA staff then follows up with the client and referring agency for next steps. CoC staff is available to support as needed. YWCA staff informs CoC staff of outcome. This process is under review and will be updated as needed.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC:
1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

(limit 2,500 characters)

1.The CoC is currently reviewing its policies and procedures with YWCA Kalamazoo representatives to ensure that survivors of domestic violence, dating violence, sexual assault, or stalking have access to all the housing and services available within the Coc's geographic area. This includes trainings and support for partners, so they are best prepared to inform individuals of their options.

2.Currently, individuals who are fleeing domestic violence are included in the prioritization scheme for the Coordinated Entry System (CES). Any individual who accesses our CES who indicated they are fleeing domestic violence is also referred to the YWCA and has access to the domestic violence-specific housing and services they offer. The YWCA Kalamazoo provides training and technical assistance to coordinated entry points ensuring that victims of intimate partner domestic violence, sexual assault, stalking, and human trafficking are properly identified and responded to. When it is determined that a household is at risk of harm due to intimate partner domestic violence, they are immediately connected to YWCA where their needs are assessed, including the need for emergency shelter and housing. Throughout 2023 CoC staff has been having conversations with YWCA Kalamazoo to identify current gaps in our system as it related to DV and SA survivors and survivors of human/labor trafficking. In addition to those conversations, the CoC is also working to update the CES. Opportunities have been identified for additional training for agencies participating in CES as well as those who do not.

	1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC:
	1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and
	2.	accounted for the unique and complex needs of survivors.

(limit 2,500 characters)

1.CoC partner ,YWCA Kalamazoo, the oldest YWCA Association in Michigan, provides insight into the needs of survivors. They have representation on the CoC Board, Shelter Group and Coordinated Entry. Additionally, YWCA Kalamazoo has a Survivor Advisory Board comprised exclusively of survivors of domestic and sexual violence and human trafficking. Two of these members have lived experience in homelessness. YWCA Kalamazoo has been providing services to victims of intimate partner domestic violence, and sexual assault for nearly 50 years. As the only provider of free and comprehensive services for victims of intimate partner domestic violence, YWCA ensures clients are supported through each step of the healing process through therapy, advocacy, support groups, shelter and legal services.

2.YWCA programs are customizable to allow clients the opportunity to select which services they need in order to meet their individual short-term and long-term goals. This flexibility gives staff insight into what services are working for clients and which might need to be changed to better meet client needs. Client feedback is also used in this way to improve program effectiveness and accessibility for those seeking services. In the past year, YWCA Kalamazoo has added an Evaluation and Data team to its structure which is building a robust evaluation program across all service programs to ensure capturing the real experiences of clients. These evaluations will be actively used to report to funders, staff, and other stakeholders and will inform the direction of programs where appropriate. Where appropriate, pre and post-test surveys will be used to more accurately measure the change in behaviors of clients and provide results that can be used to improve programming and ensure that services are as beneficial as possible.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

	Describe in the field below:	
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;	
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;	
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and	

4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1.The CoC is on track to review and update its anti-discrimination policy on a yearly basis, based on feedback from stakeholders. The most recent update was made and approved by the CoC Board in June 2022. The CoC Board includes representation from OutFront Kalamazoo, a local LGBTQ+ organization. The expertise of OutFront is used in developing relevant policies and practices to ensure the needs of LGBTQ+ clients are met. For example, the HMIS Systems Administrator is currently working with OutFront staff to develop a training on collecting gender and sexual orientation information from clients using a client-centered approach.

2.The CoC has formed a CoC Equity Results Team (CERT) as part of an effort to increase equity amongst the homeless delivery system. We are currently in phase 2 of a 4-phase strategy where the learnings will help inform not only the CoC, but various partners and members on how to develop and incorporate anti-discrimination policies consistent with the CoC. The CoC is currently reviewing its written service standards for the CoC Competition.

3.The CoC is currently updating its process for evaluating compliance with the CoC's anti-discrimination policies. The CERT work mentioned earlier will help inform this process to ensure it is done with an equity lens.

4.The CoC is currently updating our process for addressing non-compliance with the CoC's anti-discrimination polices. The CERT work mentioned earlier will help inform this process.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.
	NOFO Section V.B.1.g.

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Michigan State Housing Development Authority	88%	Yes-HCV	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.
	NOFO Section V.B.1.g.

		Describe in the field below:
	1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
	2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

Michigan State Housing Development Authority (MSHDA) acts as the CoC PHA. There is a homeless admission preference currently in place. In FY23-24, the CoC will work with Pine Grove Services, the local housing administrator, in improving voucher access.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

	Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:	

1.	Multifamily assisted housing owners		No
2.	PHA		No
3.	Low Income Housing Tax Credit (LIHTC) developments		No
4.	Local low-income housing programs		No
	Other (limit 150 characters)		
5.			

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

	In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:	

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	Yes
7.	Public Housing	No
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored–For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	

PHA
This list contains no items

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	No
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	No

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	9
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	9
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project–where the applicant checks Housing First on their project application–to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

At the onset of each funding process or competition, the CoC utilizes its local application to obtain deeper understandings of how each applicant, new and old, design their projects and programming to embody the priorities of the CoC. Amongst the crafted questions are ones designed to evaluate an applicant's approach to Housing First. CoC applicants are asked to expand on how their organization utilizes a housing first approach and/or low barrier implantation as described in their HUD e-snaps application. In the 2023 competition, this factor is worth 10 points in the project rating. In this year's ESG and CoC Competition, in addition to the inquiry of an agency's application of the Housing First principle, the CoC asked applicants to demonstrate how their programs and project work around barriers Black, Indigenous, Latin and other marginalized communities' participants may encounter as they enter a program where the barriers impede enrollment or positive outcomes. In this 2023 CoC competition, this factor is worth an additional 10 points. Throughout 2023 the Allocations and Accountability team and CoC staff have taken a deep dive into monitoring and are developing a plan to implement that evaluates housing first outside of the CoC competition process. Beginning with FY23/24 grants, the CoC will implement the new monitoring plan that includes an element of transparency by including the findings on the website.

1D-3.	Street Outreach–Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1.The CoC's street outreach efforts consist of an interagency network of CoC members and partners who provide support services and housing assistance to individuals and families identified as the unsheltered subpopulation of HUD's Category 1 Homelessness Definition. The goal is to identify individuals, provide support, and connect unsheltered households to the CoCs Coordinated Entry System, various forms of sheltering, and other mainstream services needed to obtain and stably remain in permanent housing

2. Street outreach covers 100% of the CoC's geographic area

3. Street outreach is conducted daily, weekly, multiple times as week, and as needed by various members of our CoC street outreach providers

4. In addition to identifying unhoused residents through methods utilized by their organization of origin, the workgroup adopted a process to respond to community-member sightings of unhoused residents, which increases the opportunity for the CoC to engage with those who may otherwise have not sought housing and supportive services. In the response to the notification of sighting of unhoused residents, members of the group elect a representative to meet with the household to assess their needs and provide necessities. If an unsheltered household declines shelter or housing assistance but is interested in supportive services, our providers will continue to engage the household and build rapport.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		

1D-5.		Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
		NOFO Section V.B.1.l.	

		HIC Longitudinal HMIS Data	2022	2023
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	Longitudinal HMIS Data	127	73

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

	Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1.The CoC posts available training and information for program participants on programs such as food stamps, SSI, and substance abuse etc. to the CoC website, Facebook, and via email.

2. The CoC is available to work with project staff who collaborate with both healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services by coordinating, facilitating, and hosting meetings between various partner organizations like Kalamazoo Public Schools McKinney Vento liaison and Bronson Healthcare staff to address barriers to youth homelessness. Integrated Services Kalamazoo (ISK) is a partner of the CoC and recipients of both ESG and CoC funding and are a resource for collaborating with mental health treatments. Representatives from the Public Health office regularly present at monthly shelter meetings and the CoC has partnered with them to plan COVID-19 vaccination events at CoC partner organizations. At the state level, the CoC is partnering with MDHHS to implement strategies to connect homeless residents to Medicaid benefits, including sharing information between the Medicaid system and homeless service system on homelessness vulnerability and medical vulnerability levels.

3.Currently the CoC supports partners and ESG/CoC grantee, Integrated Services Kalamazoo (ISK) which oversees the SOAR program, to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

	Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

The CoC is supportive of various non-congregate sheltering projects in Kalamazoo County. During the height of Covid 19 pandemic, the CoC supported two separate hoteling interventions that provided housing, 3 meals a day and access to supportive services for stays that lasted at least 90 days each occurrence. The CoC partners have developed programs aimed at supporting those who would traditionally be in a congregate shelter setting. CoC partner HOPE thru Navigation currently oversees the Isolation Quarantine which provides hotel rooms for individuals and families who need to quarantine due to COVID-19. This project is funded through the CoC's flexible mini-grant funds, which are supported by local philanthropy. The CoC will continue to support efforts that provide non-congregate sheltering. In FY23-24 the CoC will provide funding opportunities via grants to local organizations who are providing non-congregate shelter. Early 2023 MSHDA provided an opportunity to fund a non-congregate shelter program. The CoC, along with support and approval from the Allocations and Accountability team, created a local application process after speaking with several providers who expressed interest in applying.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and
2.	prevent infectious disease outbreaks among people experiencing homelessness.

(limit 2,500 characters)

1.The Kalamazoo County Health Department is a partner of the CoC. They report out at monthly Shelter Group meetings that are open to the public and held virtually. During the peak of Covid 19 pandemic those reports helped the CoC develop a strategic response to infection disease outbreaks.

2. The information provided helped to inform CoC strategies including vaccination events at day and overnight shelters and partner-run Isolation and Quarantine programs during the heigh of Covid 19 pandemic, which still exist today. During the rise of monkeypox, the CoC took steps to make sure those at high risk are aware of CDC recommendations on vaccinations and prevention.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC:
1.	shared information related to public health measures and homelessness, and
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

(limit 2,500 characters)

1. The CoC holds monthly shelter group meeting where representatives from the Kalamazoo County Health Department share the latest information as it relates to public health. The minutes are recorded and shared with the group. Urgent messages related to the spread and control of infectious diseases are shared with our partners and may be shared on the CoC Facebook page and website.

2. The shelter group meetings also provide opportunities for homeless service providers to request supplies or assistance directly from the Health Department.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:
1.	covers 100 percent of your CoC's geographic area;
2.	uses a standardized assessment process; and

	3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. The Kalamazoo County CoC's coordinated entry system (CES) uses three access point agencies that serve the entire county of Kalamazoo, including the cities of (1) Galesburg, (2) Kalamazoo, (3) Parchment, and (4) Portage and the villages of (1) Augusta, (2) Climax, (3) Richland, (4) Schoolcraft, and (5) Vicksburg. This makes up 100 percent of the geographic area served by the CoC.

2. The CoC utilizes standard pre-screening and assessment forms to gather the information needed to prioritize clients for services. Households are first pre-screened to determine that they are in need of housing assistance and collect basic information to help determine program eligibility. Then, households who are determined to be homeless or at risk of homelessness are further assessed using a standard HMIS intake assessment and the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT), the prioritization assessment used to determine the vulnerability of the household and the acuity of the housing emergency. This tool is also tailored for family (the VI-F-SPDAT) and transition-age youth (TAY-VI-SPDAT) households. Providers convene weekly at Community Housing Matching Process case conference meetings to discuss project availability and the matching and prioritization process. This case conferencing allows providers to share information not initially captured through the assessment process that may inform prioritization.

3. The CoC is currently in the process of a significant evaluation of our CES in order to update our CES practices and policies. As part of this effort, the CoC has or will be seeking feedback from individuals with lived expertise, providers who operate CES-participating projects, and non-participating providers and other stakeholders including homeless service providers of day sheltering, outreach, overnight shelter, and other essential services, as well as mainstream service providers who often work with clients experiencing housing crises who navigate our CES. As part of this current evaluation, we have identified the need to create a regular mechanism to regularly solicit feedback from households that have gone through our CES, conduct yearly evaluations, and update our prioritization policies and other practices on a consistent basis. This work began in part from a HUD-sponsored community workshop focused on CES assessment and prioritization, which CoC leadership participated in along with a major CES provider in our CoC.

1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:	
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and	

	4.	takes steps to reduce burdens on people using coordinated entry.

(limit 2,500 characters)

1.The CES is inclusive of all persons experiencing homelessness. To ensure our CES reaches people who are least likely to apply for homeless assistance in the absence of special outreach, access point agencies conduct outreach at day and overnight shelters, outreach satellites, with McKinney-Vento Homeless Liaisons, and our county's domestic violence service provider. The largest street outreach provider, ISK, acts as an access point agency and regularly deploys street outreach workers to engage those least likely to request assistance where they are residing in locations not meant for human habitation across Kalamazoo County. An outreach coordination workgroup composed of outreach workers from multiple agencies meets for weekly case conferencing meetings, during which CoC staff confirm that the clients discussed are or have been referred to our CES. After-hours access and quick/easy referrals to CES is provided through Gryphon Place's 2-1-1 Information/ Referral Service.

2.Using the VI-SPDAT and other factors, the CES ensures that those homeless households who are most vulnerable or that have the most severe service needs receive priority for homeless assistance including permanent supportive housing, rapid rehousing, or other appropriate interventions. Program participants are currently matched with resources based on their VI-SPDAT score and then prioritized for those resources based on (1) chronic homelessness status (2) veteran status (3) whether the households is currently fleeing DV (4) whether the household is currently unsheltered, and (5) VI-SPDAT score.

3.To ensure households move through the CES in a timely manner, providers convene weekly at Community Housing Matching Process meetings to discuss project availability and match households who completed coordinated entry intake documents in the past week with the appropriate intervention type. By the end of each week, households are notified of the results of this matching process. Due to the housing crisis our community is currently facing, as part of our CES evaluation we are currently considering whether our CES and prioritization policies need to be modified to reduce wait times and ensure that there are permanent housing resources available for all households who have been prioritized to receive them

4. The CES does not screen out or deny housing or services for program participants based on any perceived barriers and utilizes a housing first model.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.	
	NOFO Section V.B.1.p.	

		Describe in the field below how your CoC through its centralized or coordinated entry:
	1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
	2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
	3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1.Housing Resources, Inc, the HARA, produces a list of available properties, property management companies, apartments that may have housing available in Kalamazoo County. This information is available in their office. Street Outreach teams have information sheets and cards that are left with unhoused individuals they encounter. 211 is available for community members to provide information on services. A link to the 211 site is embedded in the CoC website, making it accessible.

2.It is important the local CoC, that its own programs do not involve arbitrary discrimination against any individual or family otherwise eligible for HUD-assisted or -insured housing, and that its policies and programs serve as models for equal housing opportunity. All recipients and subrecipients of ESG/CoC funds are required to abide by the following equal access & anti-discrimination components:

• Providers must comply with all federal statutes and rules including the Fair Housing Act6, the Americans with Disabilities Act7, Equal Access to Housing Final Rule 8, and Equal Access in Accordance with an Individual's Gender Identity Rule.

  Providers must comply with all state and local fair housing ordinances including the City of Kalamazoo Chapter 18 and Chapter 18A,

  All recipients and subrecipients of ESG program funds must have non-discrimination policies in place and assertively outreach to people least likely to engage in the homeless system

  Projects that serve families with children must serve all types of families with children.

  The age and gender of a child under 18 must not be used as a basis for denying any family's admission to a project.

  Reasonable accommodations for persons with disabilities must be available to ensure disabled participants have an equal opportunity to utilize housing, including shelters, and receive essential services. Greater levels of accessibility may be required for some shelters in compliance with The Americans with Disabilities Act (ADA).

3.The CoC requires written notification and will file with the appropriate authority whether that be the Michigan Department of Civil Rights, local Fair Housing Center, or local municipality for any violations of fair housing laws.

1D-10.	Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	04/05/2022

1D-10a.	Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section V.B.1.q.	

	Describe in the field below:
1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The CoC has analyzed whether any racial disparities are present in the provision and outcomes of homeless assistance in our County using several tools and data sources. HUD's CoC Racial Equity Analysis Tool has been used to identify disparities in the number of people experiencing homelessness, compared to both the total population and individuals in poverty, using PIT count data. The CoC conducts a similar analysis using HMIS data on individuals experiencing literal homelessness who utilize homeless services at any point across the entire calendar year. Next, the CoC examines disparities in outcomes using HUD's Stella Performance Module and LSA data. Finally, Michigan has developed a Michigan Data Warehouse that allows us to examine disparities in outcomes across several specific metrics reported to HUD as part of the System Performance Measure report. The CoC is beginning to develop deeper questions surrounding these disparities and will engage in additional analysis to better understand how disparities manifest in our homeless service system. Further, we are working towards changes in our CES that will allow us to regularly analyze CE data to better understand racial disparities.

Through this analysis, the CoC has identified multiple disparities in the provision of homeless services. Across all household types, Black or African American households are significantly more likely to experience homelessness compared to both the total population and individuals in poverty. Across all people, individuals who identify as black make up about 60% of individuals who identify as homeless, but only 11% of the total population and 21% of individuals in poverty. In children, this percentage rises to about 80%. While a small percentage of our homeless population overall, individuals who identify as American Indian/Alaskan Native are also over-represented in our homeless system. Individuals who identify as white, however, are significantly under-represented. Black veterans are also significantly over-represented. Black or African, American Indian/Alaskan Native, and Hispanic/Latino individuals also experience longer lengths of time homeless compared to white individuals. Furthermore, Black persons are more likely to experience homelessness more than one time, compared to white persons, and experience higher rates of return within 2 years of exiting to a permanent destination.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

	Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	No
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

	Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The CoC has increased our focus on equity in the CoC Program Competition and ESG funding process, with local applications focused heavily on evaluating applicants' organization's equitable practices and policies, including a focus on whether applicants disaggregate their outcome data by race and ethnicity, gender identity, and age, as well as whether programmatic changes have been identified and implemented to address any disparities.

In 2021, the CoC released a new strategic plan for 2022-2024 which centers equity as one of 8 core priorities, with 4 associated strategies: (1) Integrate equity into the decision-making structure of the CoC, specifically centering those with lived expertise in homelessness; (2) provide ongoing equity-focused training opportunities for CoC staff and partners; (3) Report data disaggregated by race and ethnicity to inform system planning; and (4) Expand avenues to collect additional data on historically underserved populations.

The CoC is also engaging in a statewide equity strategic planning initiative led by the Michigan Coalition to End Homelessness and facilitated by C4 Innovations to address known disparities in communities across the State of Michigan. The CoC has assembled a CoC Equitable Results Team (CERT) to develop local strategies to address disparities, and the CoC's HMIS Administrator and Data Team is engaging in the work by providing CoC-specific data on racial disparities in system outcomes and examining the ways we can better infuse equity into our data systems.

The CoC participated in a Coordinated Entry Mini Lab presented by the National Alliance to End Homelessness.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	

	Describe in the field below:
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC uses.

(limit 2,500 characters)

1.The specific measures the CoC uses to track progress on eliminating disparities include the number of people experiencing homelessness by household type, the number of people experiencing sheltered vs unsheltered homelessness, successful placement in permanent housing by project type, the length of time homeless, and the number of episodes of homelessness/returns to homelessness,

2.The CoC has established a CoC Equity Results Team (CERT) as part of ongoing statewide strategic planning efforts to address racial disparities in homeless services through the Michigan Campaign to End Homelessness led by C4 Innovations. The CoC also utilizes the Michigan HMIS Data Warehouse to use HMIS data to track progress towards eliminating disparities. This tool allows the CoC to examine system performance metrics by sub-populations, including by race and ethnicity, domestic violence status, veteran status, disability, project type, and household type. This tool helps us track disparities over time and identify new areas for improvement. The CoC also uses HUD's CoC Racial Equity Analysis tool and the Stella Performance Module. In the future, the CoC is also looking to incorporate tools to better examine our coordinated entry data on a regular basis to understand real-time progress in preventing disparities. The CoC's 2022-24 Strategic Plan prioritizes the use of racial demographic data in public-facing dashboard, reports, data briefs, and presentations in order to increase public accountability towards preventing and eliminating disparities within our system.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

The CoC is participating in statewide efforts to create a racial equity strategic plan, led by the Michigan Campaign to End Homelessness and C4 Innovations. The CoC has established a team which includes persons with lived experience to participate in this initiative.

In hopes of recruiting members to represent all available positions on the CERT the CoC staff created an application process for the available positions that outlined the description, roles, compensation, and application process. During the designing of the position descriptions, our CoC used inclusive language to help prospects understand the opportunity. It was imperative that the CoC compensated volunteers for their participation.

The CoC also designed a low-barrier application through a survey link that allowed interested individuals to state their interest, why they would like to participate, and what they hope to contribute. For those organizationally affiliated, we created the opportunity for applicants indicated whether they would like to participate as an affiliate or their organization or non-affiliate. This allowed applicant autonomy in how they chose to participate.

To make others aware of the opportunity, the job postings and application process was sent out to our listserv and utilized targeted efforts to engage possible members. It is through the targeted methods that we were able to fill the Partners with Lived Experience and Racial Equity Champion roles. In areas where we typically receive little to no interests, we modified our outreach approach by examining other ways CoC staff are connected to and serve the community followed by sharing information with others in a non-traditional manner to our CoC.

The CoC is preparing to create a committee of community consultants, those with direct lived experience of homelessness or housing crisis that are adequately compensated for their participation. Once details for those positions are finalized they will be shared with social media, employment sites, service providers, the CoC website etc.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.		
2.	Participate on CoC committees, subcommittees, or workgroups.		
3.	Included in the development or revision of your CoC's local competition rating factors.		

4.	Included in the development or revision of your CoC's coordinated entry process.		

You must enter a value of '0' or more for elements 1 through 4 in both columns in question 1D-11a.

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC embeds opportunities for members with lived experience to partner with the CoC to design and implement initiatives through our current committees such as the Sheltering Committee and Allocation and Accountability Team. By having representation of various employment status and organizational levels to participate in ad hoc work, the CoC is creating opportunities for forward and upper mobility for members to reference as they seek employment. This approach provides committee members resources to develop and refine professional and leadership skills. The CoC also shares employment opportunities provided by partners with the membership at large. As the CoC continues to partner with Michigan's Campaign to End Homelessness and C4 Innovations in the statewide strategic planning initiative, we are acquiring the knowledge, skillset, and understanding of how to create opportunities for more partners with lived experience to participate in our work.

In hope of recruiting members to represent all available positions on the CERT, using the project description and member description resources provided by C4, the CoC staff created an application process for the available positions that outlined the description, roles, compensation, and application process. During the designing of the position descriptions, our CoC used inclusive language to help prospects understand the opportunity. It was imperative that volunteers be compensated for their participation. While our local CoC budget was strained, we were able to compensate participants operating in the roles of frontline providers, system leaders, and racial equity with $50 monthly incentives for the duration of the project. MCTEH provided our CoC with compensation to pay our partner with lived experience at $20 an hour for the duration of the project.

The CoC has secured funding as preparing to hire individuals with lived experience as community consultants to assist with funding decisions and overall direction of the CoC and its policies including Coordinated Entry. This not only appropriate compensates them for their time and expertise, but the experience and exposure can be added to a resume component increasing opportunities for better paying jobs.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below:

1.	how your CoC routinely gathers feedback from people experiencing homelessness;	
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and	
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.	

(limit 2,500 characters)

1. The CoC gathered feedback from people experiencing homelessness in the following ways:

Through a survey on Coordinated Entry System made available on the CoC website. The CoC administers a progarm called RentAble that provides one time assistance for individuals and families at 50%-120% area median income. The applicants that are currently without permanent housing share their experiences with CoC staff. The feedback ranges from experiences with service providers, landlords, etc. That feedback is collected and incorporated into our service delivery.

2. The CoC is in the process of completing a meaningful feedback loop where recipients of ESG/CoC funded programs can share their experiences. Currently feedback is gathered through surveys and conversations with clients

3. The CoC has taken the following steps to address the challenges raised by people with lived experience of homelessness:

Incorporate needs expressed by partners experiencing homelessness within local funding priorities

Advocated for the inclusion of the partners experiencing homelessness to be able to share their needs and perspectives in the county housing plan

Creating new entry points in the CoC's body of work for partners with lived experience to participate, have decision making power, and be compensated.

Supported housing developments intended to serve the needs of individuals in drug treatment and recovery.

Supported the Pod project, carried out by Housing Resources Inc that provides additional shelter opportunities for adults.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	

	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

(limit 2,500 characters)

Two steps the CoC has taken to engage city and county governments that represent our CoC regarding reforming zoning and land use policies to permit more housing development and reducing regulatory barriers to housing development are create/participate in the county wide housing study that asked residents of Kalamazoo County about housing needs and barriers which will inform county decisions on zoning reform and land use policies. CoC partners were also able to educate city officials on the plights and zoning challenges providers often face in carving out solutions to meet the needs of the most vulnerable residents. The city of Kalamazoo created new ordinance variant called the Emergency Housing Ordinance. This ordinance allows for the development of temporary housing in the City of Kalamazoo and outlines the parameters for development. The ordinance is up for vote. Proposed changes will impact CoC partner and HARA, Housing Resources, Inc POD project. This project creates non congregate temporary housing solutions for single adults. The CoC presented at Oshtemo Twp Commission meeting. CoC Director has been asked to continue working with them on their municipal housing plan.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1E-1.	Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	

1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC–meaning the date your CoC published the deadline.	08/28/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition–meaning the date your CoC published the deadline.	08/28/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

	You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

	5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
	6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

	1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
		NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

	1.	What were the maximum number of points available for the renewal project form(s)?	
	2.	How many renewal projects did your CoC submit?	8
	3.	What renewal project type did most applicants use?	PH-PSH

You must provide a response for elements 1 through 3 in question 1E-2a.

	1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
		NOFO Section V.B.2.d.	

Describe in the field below:		
	1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
	2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
	3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
	4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1.HMIS data was available for all renewal projects to analyze outcomes. All renewal projects were PSH operated by Non-VSPs. Our rating tool included the percent of participants who stay in/move to permanent housing, with a goal of at least 90% for PSH projects. If other project types were eligible for renewal funds, this goal would have been reduced to 80% for all TH projects and DV RRH/TH-RRH projects, given the need these projects serve and a constrained housing market which acts as a barrier to housing, particularly for chronic and unsheltered populations. This metric was calculated using HMIS exit destination data.

2.The CoC is considering changes to the CES that would allow for more precise analysis of the length of time it takes to house people in permanent housing. The CoC recognizes that the severely constrained rental market has major effects on the ability of voucher-based projects to quickly house participants. The CoC did not consider the length of time it takes to house participants for permanent housing projects. If any projects with a TH component had been considered for renewal, the average number of days participants stay in the project would have been rated using HMIS entry and exit data.

3.The CoC recognizes that persons with marginalized identities, including Black, Indigenous, and People of Color, persons with disabilities, and who identify as LGBTQ+ face challenges related to systematic inequities that led to disparities in accessing/maintaining permanent housing. The CoC included questions in our local application to assess projects' use of outreach efforts targeted to households with these identities. Applicants were asked to describe programming changes they identified to increase equity in program participation and outcomes and were evaluated based on how specific program components were tied to program goals. All these questions were reflected on the CoC's rating tool.

4.The CoC awarded points to projects that serve a high proportion (at least 75%) of participants with zero income at program entry. Due to the unique vulnerabilities faced by those fleeing DV, the rating tool was designed to rate DV-focused projects using lower performance goals, including a lower percentage of exits to permanent housing and participants with zero income at entry. The CoC prioritized PSH projects over other project types in the ranking process, acknowledging that these projects successfully serve disabled households with g

| | 1E-3. | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process. | |
| | | NOFO Section V.B.2.e. | |

		Describe in the field below:
	1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
	2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
	3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1.The CoC incorporated the perspectives of those overrepresented in the homelessness population into the CoC priorities on the local application through information obtained from the county housing survey, insights from a CERT member participating as partners with lived experience and racial equity champions who identify as black, and various survey methods conducted by our Outreach Coordinator Workgroup.

2.Perspectives and needs obtained from persons with lived experience through the county housing survey, CoC Equity Results Team members, surveys conducted by outreach committee, combined with staff expertise field with ongoing discussions about community needs and disparities with our Allocation and Accountability Team, created the supplemental application factors which became included in the ranking tool for both new and renewal projects.

3The Allocations and Accountability Team assesses, scores, and makes funding recommendations for the state and federal resources in our community. The current membership is representative of underrepresented individuals and families within our community. All members hold decision making power through the process of consensus. Funding recommendations are then presented to the CoC Advisory Board for final approval. Project applicants were specifically asked a series of questions about racial equity which allowed the AA team to assess their efforts to identify and address barriers to participation and unequal outcomes among persons with races and ethnicities which are over-represented in our local homelessness system. This included a specific question considering programmatic changes that have been identified to reduce the barriers to participation and positive outcomes affecting Black Indigenous People of Color (BIPOC) and the steps your organization is taking or has taken to eliminate identified barriers. Furthermore, applicants were asked to describe their outreach efforts specifically targeting individuals with marginalized identities, including individuals who identify as BIPOC. Combined, these factors were worth 12.5 points.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

		Describe in the field below:
	1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
	2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
	3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
	4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1.During the funding competition, Allocation and Accountability Team members can reduce funding for a poor or low performing project. The Allocation and Accountability Team provides applicants the opportunity to participate in a Question-and-Answer interview when members and applicants may discuss project performance prior to project ranking. The Allocations and Accountability Team creates Key Performance Indicators for all ranked projects which offers low scoring projects to improve performance. The CoC's Allocations and Accountability Team reallocation considerations to reallocate funds are: 1. Underperforming, underutilized, underspent, or financially mismanaged projects may be considered for reallocation at any time and may be identified following an annual performance review or completed during the CoC competition process. The CoC is dedicated to addressing deficits prior to a recommendation for reallocation. Performance indicators include utilization rate, data quality, APR performance, returns to homelessness, and coordinated entry participation.2. None identified.3. None reallocated.4. N/A5. Reallocation possibility communicated to applicants at the start of the completion with application packet.

2.None identified

3.None reallocated

4.N/A

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

| | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023? | No |

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/01/2023

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank–if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes

1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/26/2023

1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/26/2023

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Wellsky Community Services

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Statewide

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/28/2023

2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and	

3.	state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1. There is one DV housing and service provider within our CoC, the YWCA Kalamazoo. Since 2015, the YWCA has used Apricot for Violence Survivors, which is an HMIS comparable database and meets VOCA, VAWA, FVPSA, and HUD requirements. The CoC invites the YWCA to participate in monthly Data Team meetings to stay up to date on HMIS and comparable database requirements and participate in COC reporting activities. The HMIS lead has also shared resources with the YWCA on comparable databases, including HUD's Homeless System Response Comparable Database Vendor Checklist, and is available to answer questions or provide technical assistance in evaluating the YWCA's current database.

2. Yes, our DV housing and service provider uses a HUD-Compliant comparable database.

3. Yes, our CoC is compliant with the 2022 HMIS Data Standards.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	537	58	479	100.00%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	81	57	24	100.00%
4. Rapid Re-Housing (RRH) beds	73	0	73	100.00%
5. Permanent Supportive Housing (PSH) beds	406	16	390	100.00%
6. Other Permanent Housing (OPH) beds	138	0	138	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/23/2023

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023

2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

(limit 2,500 characters)

Catholic Charities Diocese of Kalamazoo (CCDOK) is the CoC youth homeless service provider. CCDOK engaged in the PIT Count Planning process by participating in monthly Data Team meetings which provided a venue to discuss PIT count planning and provide input on PIT Count Methodology. CCDOK staff also worked closely with the HMIS Systems Administrator to confirm all data for youth projects in the sheltered PIT and HIC. CCDOK and other providers, including outreach providers from multiple organizations, were solicited for knowledge of locations that homeless youth may be identified in the unsheltered count. A survey was sent out to collect information on each census tract in the County, including which areas may be likely to include homeless youth and other distinct subpopulations. In the future, the CoC will work to find avenues to involve homeless youth in the actual PIT count in a safe and equitable manner.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

		In the field below:
	1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
	2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
	3.	describe how the changes affected your CoC's PIT count results; or
	4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

(limit 2,500 characters)

1. No changes were made to the sheltered PIT count implementation from 2022 to 2023.

2. In 2023, the CoC recruited a larger group of volunteers and was able to census the majority of Kalamazoo County, with sampling reserved for areas expected to have no unsheltered people. In 2022, the unsheltered PIT count was carried out exclusively by outreach and other homeless service providers and sampling was used more extensively throughout the County due to capacity limitations and safety concerns. In both years, HUD's sampling tool was used to develop a sample and results were extrapolated for unsampled areas.

3. These changes led to a more accurate PIT count, as more unsheltered persons were located during the Count.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	

	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

(limit 2,500 characters)

1. From 2020 to 2021, the CoC saw a significant reduction in the number of individuals entering ES, SH, TH, and PH projects for the first time, from 987 persons to 648 persons. However, during the COVID-19 pandemic, there was unexpected economic hardship due to COVID-19 related job loss, reduced income, or other financial hardship. The CoC is also in the process of restructuring how CES data is collected so that this data can be analyzed on a regular basis to help determine up to date risk factors in our community.

2. The preventative measures identified on a county wide basis via the Kalamzoo County Housing Plan, is an example of one of the ways the CoC seeks to be proactive in addressing individuals and families at risk of homelessness. In April 2023 the CoC relaunched the RentAble program. The RentAble program is designed to provide one time assistance up to $2000 per household to help individuals and families overcome barriers to sustain or obtain housing. Funds can be used for application fees, security deposits, offset rent increases, owed utility costs, etc. Due to funding, this opportunity was only available to individuals and families who currently reside or will reside in the City of Kalamazoo. Applicants must meet income requirements to qualify. Applicants did not need to be in eviction court to qualify for assistance. Through private funding secured by the CoC the program will expand throughout Kalamazoo County starting October 2023. The CoC applied funding for homelessness prevention dollars available through MSHDA that are administered by the HARA, Housing Resources Inc.

3. Housing Resources, Inc is the primary organization providing homelessness prevention services at CoC. Additionally, the CoC Director is responsible for overseeing CoC-wide strategic planning to reduce the number of households becoming homeless, with data support from the HMIS Systems Administrator. Both positions are housed at the United Way of South-Central Michigan

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	

1.	natural disasters?	No
2.	having recently arrived in your CoCs' geographic area?	No

2C-2.	Length of Time Homeless—CoC's Strategy to Reduce.	
	NOFO Section V.B.5.c.	

	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

1. The CoC is working to improve the accuracy of HMIS and Coordinated Entry data to better understand the length of time households remain homeless and identify the factors that increase the risk of long lengths of homelessness and lead to disparate outcomes in our community. The CoC is also currently examining our coordinated entry system to improve access and better target our prioritization policies towards households in the most need of housing resources. The CoC is also focused on efforts to increase the stock of affordable housing available to address homelessness, including advocacy to reduce barriers to voucher-holders and the promotion of low-income housing development.

2. The CoC currently uses chronic homelessness status as the first prioritization factor for housing resources available through our Coordinated Entry System. We are currently evaluating our CES and determining if alternative or additional data needs to be collected in order to consider refining our prioritization factors to help us better identify households with the longest lengths of time homeless.

3. Housing Resources, Inc currently maintains our CES by—name list and is responsible for ensuring that chronically homeless households are prioritized for housing resources. Additionally, the CoC Director is responsible for overseeing the CES system, including prioritization policies, as well as conducting CoC-wide strategic planning focused on reducing the length of time spent homeless, with data support from the HMIS Systems Administrator. These positions are housed at the United Way of South Central Michigan.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy	
	NOFO Section V.B.5.d.	

	In the field below:
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1.In 2022, 76% of individuals exiting emergency shelter, transitional housing, and rapid rehousing exited to permanent housing destinations, an increase from 2021 in part due to improved data quality. At the same time, Kalamazoo county is experiencing an ongoing housing shortage that is limiting opportunities to obtain permanent housing after experiencing homelessness, particularly as competition for rental units increases and landlords raise rental prices and tenant requirements. On the supply side, the CoC continues to support local strategies to increase the stock of affordable housing and enforce tenant protections, including a Fair Housing Ordinance in the City of Kalamazoo providing new tenant protections, including the prohibition of discrimination on the basis of source of income, including housing vouchers. The CoC is also working to improve our Coordinated Entry System (CES) to better ensure that all individuals who access shelter or transitional housing services are quickly connected to our CES so that they have access to permanent housing supports. Finally, the CoC supported efforts to launch a new Housing Navigation Program targeting individuals who identify as LGBTQ+ and those with a criminal history to help reduce barriers to housing for these populations.

2. In 2022, 96% of individuals remained in or exited to permanent destinations for permanent housing, a slight decrease from 2021. In particular, all current CoC-funded PSH projects demonstrate high performance in this area, which is a rating factor in the local CoC competition process. The CoC also encourages providers to implement Moving On strategies for PSH and other permanent housing projects to thoughtfully plan exits when households are ready to move on from the more intensive supports offered.

3. Together with the providers that offer permanent housing opportunities to individuals experiencing homelessness, the CoC staff including the CoC Director and CoC HMIS Systems Administrator are responsible for overseeing these strategies.

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. In 2022, a total of 10% of all Street Outreach, Emergency Shelter, Transitional Housing, and Permanent Housing clients returned to homelessness within 2 years after exiting to a permanent housing destination – a decrease from 2021. Using HMIS data, our CoC found that survivors of domestic violence, individuals with severe disabilities, individuals exiting RRH and PSH projects, households who became homeless for the first time, and adult- only or child-only household are at increased risk for returning to homelessness within two years, compared to the general population exiting homelessness. Further, disparities exist in returns to homelessness among indigenous and multi-racial households. While these risk factors have been identified, our CoC does not currently have an adequate strategy to identify specific individuals and families who have returned to homelessness. In 2023, the CoC solicited feedback from providers, advocates, city and county officials, and other stakeholders about our Coordinated Entry System (CES) in order to better understand gaps in our CES such as this. The CoC is using this information to improve our CES to better identify and support households with higher needs, including those households who have returned to homelessness.

2. In local funding priorities for both ESG and CoC dollars, the CoC has focused on programming components related to the provision of support services in order to ensure individuals and families exit from programs into permanent housing with enhanced supports and resources that will allow them to remain stable in their housing destinations.

3.Together with the providers that offer permanent housing opportunities and supportive services to individuals experiencing homelessness, the CoC staff housed at the United Way of South Central Michigan are responsible for overseeing these strategies.

2C-5.	Increasing Employment Cash Income–CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

The CoC is currently developing its strategy to access employment cash sources. Part of that strategy will be informed by the CoC Equity Results Team (CERT) work which includes the voices of those with lived experience. The CERT positions for those with lived experience of homelessness are compensated. CoC Partner Integrated Services Kalamazoo offers transportation to classes and provide resources to help participants get documentation needed to enroll in education e.g. social security card, Kalamazoo County ID, Driver's License, State ID etc. The YWCA offers an educational academy as part of their offerings to participants. Housing Resources Inc. works with Michigan Works to assist in providing employment resources and opportunities. The CoC staff is responsible for overseeing CoC strategy to increase income from employment.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section V.B.5.f.	

		In the field below:
	1.	describe your CoC's strategy to access non-employment cash income; and
	2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1. The CoCs strategy to access non-employment cash income is currently under review. As previously mentioned, the CoC Equity Results Team (CERT) will inform the policies and procedures. The current strategy involves relying on partnering organizations and recipients of ESG/COC funding to provide access to non-employment cash income. These programs have a component that aids in the access of non-employment cash income, including advocates to assist clients by providing transportation to DHS appointments, assist in completing applications, assisting in getting documentation necessary to receive non-employment cash income such as State ID, Kalamazoo County ID, Social Security Card, and Driver's License. Currently the CoC supports partners and ESG/CoC grantee, Integrated Services Kalamazoo (ISK) which oversees the SOAR program, to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

2. The CoC Director and HMIS Administrator are responsible for overseeing the strategy to increase non-employment cash income. Through private funding the CoC has secured the funding to hire a grants manager who will be added to those responsible. That job posting will be made public by or before October 2023.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
This list contains no items			

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.
	If you answered yes to question 3C-1, describe in the field below:
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.l.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.l.	

	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.	

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.l.(1)(c)	

1.	Enter the number of survivors that need housing or services:	536
2.	Enter the number of survivors your CoC is currently serving:	332
3.	Unmet Need:	204

| | 4A-3a. | How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | | NOFO Section I.B.3.I.(1)(c) | |

		Describe in the field below:	
	1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

The data for the total number of survivors of domestic violence who need housing or services is based on data from the YWCA of Kalamazoo, which is the only victim service provider in Kalamazoo County. In 2022, a total of 536 persons requested housing and services through the YWCA, and 332 clients, or 62%, were able to be provided shelter and housing. This data comes from the YWCA's comparable database. Barriers to meeting the needs of all domestic violence survivors in Kalamazoo County include lack of access to our victim service provider the YWCA, limited funding, and limited staffing. The CoC is also working to improve data processes so that the level of unmet need can be better understood.

| | 4A-3b. | Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | | NOFO Section I.B.3.I.(1) | |

| | | Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for. | |

Applicant Name
YWCA Kalamazoo

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	YWCA Kalamazoo
2.	Project Name	YWCA Kalamazoo DV Bonus FY 23
3.	Project Rank on the Priority Listing	D9
4.	Unique Entity Identifier (UEI)	FZA7LLS5AXD1
5.	Amount Requested	$210,177
6.	Rate of Housing Placement of DV Survivors–Percentage	68%
7.	Rate of Housing Retention of DV Survivors–Percentage	100%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:	
1.	how the project applicant calculated both rates;
2.	whether the rates accounts for exits to safe housing destinations; and
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

The rate of housing placement of DV survivors is calculated based on the number of clients who requested permanent housing over the last three years who were able to be housed by the YWCA Kalamazoo. The rate of housing retention of DV survivors is based on the percentage of clients who maintained or exited to permanent housing from the YWCAS's permanent supportive housing program, as well as the percentage of clients who exited the YWCA's transitional housing program into their own permanent housing. Both rates account for exits to safe housing destinations and are based on a comparable database data from the YWCA Kalamazoo.

	4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
		NOFO Section I.B.3.l.(1)(d)	

		Describe in the field below how the project applicant:
	1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
	2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;
	3.	determined which supportive services survivors needed;
	4.	connected survivors to supportive services; and
	5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

(limit 2,500 characters)

1.Meetings can take place wherever the survivor feels comfortable. If that is at the agency it is practice to provide a private, welcoming space. In each location, designated office space designed with soft lighting, inclusive artwork, comfortable chairs, and sound machines for an added layer of privacy.

2.Advocates work with clients to ensure the housing meets their needs. Location, safety, and accessibility are considered.

3.The human trafficking shelter, is in an undisclosed location only known by certain staff and the clients. TSH and PSH unit locations are kept confidential Client-level data is accessible to program staff, supervisors and the evaluation and data team. The Apricot for Victim Services database is secure and confidential. The legal team uses separate case management software accessible only to them. Most files are electronic. Paper files are kept in locked file cabinets at the office. Locked cases to transport files when meeting clients off-site.

4.Staff receive extensive training in working with survivors of gender-based violence, including safety planning. Staff at all levels and program areas are required to take the MiVAN Understanding the Confidentiality Requirements of VOCA, FVPSA, and VAWA training at the beginning of their employment and training about their responsibility to continuously monitor the facility and grounds and immediately report any suspicious behavior.

5.One of YWCA Kalamazoo two shelters is within its main building. Staff located at the entry, Monday - Friday, 9 am - 5 pm, is responsible for tracking all building entries/departures in addition to monitoring the parking lot and surrounding grounds via cameras. YWCA guests must sign in with staff, indicating who they are meeting and a description of their car if applicable. After hours and on weekends, Residential Services Specialists assist clients and, using the camera and intercom system, provides clients access to the building. Four stationary panic buttons are in the facility. ne is mobile. The YWCA's on-site security system is armed by staff whenever the lobby is closed, upon every entry/departure from 6pm-6:30 am Monday – Friday/24 hours on Saturdays, Sundays, and Holidays. 15 cameras monitor the building/grounds. Surveillance video is retained in-house for seven days, can be recorded/saved as needed. The human trafficking shelter has security cameras/safety devices in place and is st

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping information and locations confidential;
4.	training staff on safety and confidentially policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1.Meetings can take place wherever the survivor feels comfortable. If that is at the agency it is practice to provide a private, welcoming space. In each location, designated office space designed with soft lighting, inclusive artwork, comfortable chairs, and sound machines for an added layer of privacy.

2.Advocates work with clients to ensure the housing meets their needs. Location, safety, and accessibility are considered.

3.The human trafficking shelter, is in an undisclosed location only known by certain staff and the clients. TSH and PSH unit locations are kept confidential. Client-level data is accessible to program staff, supervisors and the evaluation and data team. The Apricot for Victim Services database is secure and confidential. The legal team uses separate case management software accessible only to them. Most files are electronic. Paper files are kept in locked file cabinets at the office. Locked cases to transport files when meeting clients off-site.

4.Staff receive extensive training in working with survivors of gender-based violence, including safety planning. Staff at all levels and program areas are required to take the MiVAN Understanding the Confidentiality Requirements of VOCA, FVPSA, and VAWA training at the beginning of their employment and training about their responsibility to continuously monitor the facility and grounds and immediately report any suspicious behavior.

5.One of YWCA Kalamazoo two shelters is within its main building. Staff located at the entry, Monday - Friday, 9 am - 5 pm, is responsible for tracking all building entries/departures in addition to monitoring the parking lot and surrounding grounds via cameras. YWCA guests must sign in with staff, indicating who they are meeting and a description of their car if applicable. After hours and on weekends, Residential Services Specialists assist clients and, using the camera and intercom system, provides clients access to the building.

Four stationary panic buttons are in the facility. One is mobile. The YWCA's on-site security system is armed by staff whenever the lobby is closed, upon every entry/departure from 6pm-6:30 am Monday – Friday/24 hours on Saturdays, Sundays, and Holidays. 15 cameras monitor the building/grounds. Surveillance video is retained in-house for seven days, can be recorded/saved as needed. The human trafficking shelter has security cameras/safety devices in place and is staffed 24 hours a day.

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

As a domestic violence service provider, YWCA ensures that all programs and projects are survivor-centered and are conducted in the best interest of the survivor's safety. While there is an added challenge to providing services to clients living scattered throughout the county, YWCA's Mobile Housing Advocate stays in touch with clients on a regular basis to ensure that their needs are being met by the program. Client safety is regularly monitored and reviewed and additional safety options are provided when needed (stop sticks, 911 cell phones, etc.). Regular reviews of program policies and procedures are also done, including consideration of client feedback.

	4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
		NOFO Section I.B.3.I.(1)(d)	

		Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
	1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
	2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
	3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
	5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1.YWCA currently has a Rapid Rehousing component for its human trafficking clients. YWCA received an Office of Victims of Crime Specialized Services for Victims of Human Trafficking grant to provide permanent housing assistance to survivors of human trafficking. This funding has been available since 2019 and has successfully completed its requirements thus far; after successfully receiving a no-cost extension, this funding will continue to be available until September 30, 2022.

2.YWCA's TSH program uses a separate Mobile Housing Advocate and property manager to help clients to feel more comfortable with the advocate and ensure that issues related to the property are not confused or misconstrued as punishment. The advocates work closely with the clients to build rapport and ensure that they are getting the most they can from the program. Advocates and the property manager are fully trained in working with survivors of domestic violence and its resulting trauma.

3.All YWCA Victim Services department staff receive trauma-informed training specific to domestic violence, sexual assault and human trafficking, depending on their position. The program also employs trained and licensed therapists, who are available via referral to provide therapeutic services to any interested client. These referrals come from the advocates who support clients in creating goal plans, including what they need to heal from their trauma.

4.By using the Empowerment Model, YWCA places all of the responsibility and control in the hands of the survivor to direct their service needs. This model allows clients to take back the power and control that has been taken from them during their victimization. These needs are addressed and updated during scheduled appointments between clients and advocates. At any time, clients can stop or add a service as their needs change and goals are met.

5.All YWCA staff attend Racial Equity training during the orientation period of their employment. This training has been developed by the YWCA Racial Justice Collective to give staff the tools they need to create an equitable environment for each other, clients and community partners. Additional opportunities are made available to staff on a monthly basis Additionally, YWCA received a Culturally Specific Responsive Services for Underserved Victims of Crime grant to provide staff who focus specifically on being a culturally responsive program.

6. YWCA offers several group support options - intimate partner violence, sexual assault, and bilingual - that are available for non-residential and residential clients. Those clients staying in the shelter attend weekly floor meetings which provide an opportunity for staff to provide information and for clients to discuss and share what they are experiencing.

7. YWCA offers several group support options - intimate partner violence, sexual assault, and bilingual - that are available for non-residential and residential clients. Those clients staying in the shelter attend weekly floor meetings which provide an opportunity for staff to provide information and for clients to discuss and share what they are experiencing

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

YWCA Kalamazoo is the only provider of comprehensive services for victims/survivors of domestic violence, sexual assault, and human trafficking (labor and sex) and their dependent children in Kalamazoo County. For nearly 50 years, YWCA has been a beacon in the community for vulnerable populations, especially women. These years of experience have helped to shape YWCA's Victim Services program to ensure that it is client-centered, trauma-informed, and culturally sensitive. Victim Services staff are able to provide a breadth of services to meet both the immediate and longer-term needs of its clients.

Clients have access to 24-hour crisis line and emergency response

Emergency Shelter

Advocacy – housing, employment, health, etc.

Individual and Group Support

Therapeutic services provided by licensed therapists

Legal Services – civil and criminal advocacy, PPOs, immigration assistance, and other services provided by fully trained staff and attorneys

Referrals and connections to YWCA programs or other organizations and programs
Using the Empowerment Model, clients are provided the options available and are able to select what services they need in order to move forward and heal from their victimization. The separation between advocates and the Mobile Housing Advocate will allow clients to receive housing services simultaneous to other services and without interruption. Additionally, even once clients have exited from the Rapid Rehousing program, they are still able to access all the other services YWCA offers.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(e)	

	Describe in the field below examples of how the new project(s) will:	
1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;	
2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;	

3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasize program participants' strengths–for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1 YWCA currently has a Rapid Rehousing component for its human trafficking clients. YWCA received an Office of Victims of Crime Specialized Services for Victims of Human Trafficking grant to provide permanent housing assistance to survivors of human trafficking. This funding has been available since 2019 and has successfully completed its requirements thus far; after successfully receiving a no-cost extension, this funding will continue to be available until September 30, 2022.

2. YWCA's TSH program uses a separate Mobile Housing Advocate and property manager to help clients to feel more comfortable with the advocate and ensure that issues related to the property are not confused or misconstrued as punishment. The advocates work closely with the clients to build rapport and ensure that they are getting the most they can from the program. Advocates and the property manager are fully trained in working with survivors of domestic violence and its resulting trauma.

3. All YWCA Victim Services department staff receive trauma-informed training specific to domestic violence, sexual assault and human trafficking, depending on their position. The program also employs trained and licensed therapists, who are available via referral to provide therapeutic services to any interested client. These referrals come from the advocates who support clients in creating goal plans, including what they need to heal from their trauma.

4. By using the Empowerment Model, YWCA places all of the responsibility and control in the hands of the survivor to direct their service needs. This model allows clients to take back the power and control that has been taken from them during their victimization. These needs are addressed and updated during scheduled appointments between clients and advocates. At any time, clients can stop or add a service as their needs change and goals are met.

5. All YWCA staff attend Racial Equity training during the orientation period of their employment. This training has been developed by the YWCA Racial Justice Collective to give staff the tools they need to create an equitable environment for each other, clients and community partners. Additional opportunities are made available to staff on a monthly basis. Additionally, YWCA received a Culturally Specific Responsive Services for Underserved Victims of Crime grant to provide staff who focus specifically on being a culturally responsive program.

6. YWCA offers several group support options - intimate partner violence, sexual assault, and bilingual - that are available for non-residential and residential clients. Those clients staying in the shelter attend weekly floor meetings which provide an opportunity for staff to provide information and for clients to discuss and share what they are experiencing.

7. YWCA's Children's Advocate provides support services to parents staying in the shelter. This gives parents additional assistance in making sure their children have access to resources needed for their own healing as secondary victims. The Children's Advocate also hosts a parenting course to assist parents looking for extra assistance or in need of support with CPS. YWCA Kalamazoo's Legal Services Program employs licensed attorneys who support survivors with eviction diversion, family law assistance, enforcement of their crime victims' rights under state and federal law, and other civil remedies. These support services will be available for Rapid Rehousing project clients.

4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(f)	

	Describe in the field below how the new project will involve survivors:
1.	with a range of lived expertise; and
2.	in policy and program development throughout the project's operation.

(limit 2,500 characters)

1. The new project will be maintained by existing YWCA staff. The leadership staff is aware of the importance of including those with lived experience in positions of power with influence over policies, including as members of the board. In the future, this information will be gathered to ensure appropriate representation. It is possible that we have had board members with this lived experience that was not disclosed. Those who are part of the survivors group will have input into this program.
2. YWCA Kalamazoo will utilize their evaluation and data team who collects information from individuals who have received services or support. This program will be customizable to allow clients the opportunity to select which services they need in order to meet their individual short-term and long-term goals. This flexibility gives staff insight into what services are working for clients and which might need to be changed to better meet client needs. Client feedback is also used in this way to improve program effectiveness and accessibility for those seeking services. This project will provide another opportunity to gather feedback that could inform the current program and the development of future programs.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
	3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
	4.	Attachments must match the questions they are associated with.
	5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
	6.	If you cannot read the attachment, it is likely we cannot read it either.
		. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
		. We must be able to read everything you want us to consider in any attachment.
	7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
	8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No		
1C-7. PHA Moving On Preference	No		
1D-11a. Letter Signed by Working Group	Yes		
1D-2a. Housing First Evaluation	Yes		
1E-1. Web Posting of Local Competition Deadline	Yes		
1E-2. Local Competition Scoring Tool	Yes		
1E-2a. Scored Forms for One Project	Yes		
1E-5. Notification of Projects Rejected-Reduced	Yes		
1E-5a. Notification of Projects Accepted	Yes		
1E-5b. Local Competition Selection Results	Yes		
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes		

1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes		
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	08/28/2023
1B. Inclusive Structure	09/25/2023
1C. Coordination and Engagement	09/25/2023
1D. Coordination and Engagement Cont'd	Please Complete
1E. Project Review/Ranking	09/25/2023
2A. HMIS Implementation	Please Complete
2B. Point-in-Time (PIT) Count	09/25/2023
2C. System Performance	09/25/2023
3A. Coordination with Housing and Healthcare	09/25/2023
3B. Rehabilitation/New Construction Costs	09/25/2023
3C. Serving Homeless Under Other Federal Statutes	09/25/2023

4A. DV Bonus Project Applicants	09/26/2023
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required