

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: MI-507 - Portage, Kalamazoo City & County CoC

1A-2. Collaborative Applicant Name: United Way of South Central Michigan

1A-3. CoC Designation: CA

1A-4. HMIS Lead: United Way of South Central Michigan

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	No	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Yes	Yes	Yes
30.	State Sexual Assault Coalition	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

The CoC has supported local and state legislation around removing barriers to housing access that disproportionately affect black and brown communities, such as supporting Chapter 18 and 18A in the City of Kalamazoo's ordinance which added protected classes: criminal history/arrest record, source of income and survivor of domestic violence. It also made it illegal to deny a person housing based solely on an eviction and addressed previously unregulated rental application fees. The CoC sent a letter to the City of Kalamazoo in support of extending the Emergency Housing Ordinance, which would allow for the creating of pallet housing or PODS, single dwelling units for two adults as an alternate to congregate housing. The CoC signed on to support legislation at the State level that addresses fair chance housing and source of income (in addition to other legislation) The CoC is intentional about representation on its boards and committees who bring perspectives of the Black and Brown communities. The CoCs materials are available in both Spanish and English to promote accessibility. The CoC has a CERT (CoC Equity Results Team) created actions steps to increase supports for Black and Brown communities, among the steps were a system map that includes culturally specific organizations and creating a committee of people with lived experience. The CoC hired 8 individuals with lived experience as Community Consultants to lead and guide the work of the CoC, They are compensated \$75/hour for every meeting attended on behalf of the CoC. Community Consultants have different backgrounds and experiencing. 5 identify as being from the Black or Brown community. The CERT created a system map that includes culturally specific organizations.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1. Participants are sought using network referrals, through the process of identifying service gaps, relationships with community members who have experience with homelessness and the local homeless response system, the CoC Board outreach and the outreach of CoC partners such as, outreach groups, emergency shelters, day shelters, HARA, and drop-in center. Invitations are also publicly communicated at meetings/work groups, through the website and listserv.

2. The CoC ensures effective communication for those with disabilities by offering multiple forms of communication both electronic and written. The CoC partnered with Disability Network of Southwest Michigan to create trainings on how to best to serve individuals with disabilities, including CoC members and clients. The CoC provides one-on-one support for anyone with a disability who wishes to be a new member of the CoC or apply for RentAble a program within the CoC that assists individuals and families who do not qualify for state and federal resources. The CoC supports both in-person and remote/online options in various meetings, trainings, and community activities.

3. The CoC team and its members/partner organizations, some of whom are culturally specific organizations and organizations led by culturally specific groups have community ties and we utilize those relationships to connect with culturally specific communities. This includes Outfront Kalamazoo, Hope Thru Navigation, Evolution Housing, and ISAAC. The CoC partnered with Disability Network of Southwest Michigan to create a training on how to best to serve individuals with disabilities, including CoC members and clients, to address inequities. In addition, the CoC has partnered with the multiple agencies along with the above-mentioned community nonprofit agencies, as well as BIPOC individuals with lived experience to participate in the CoC Equitable Results Team (CERT). The CoC hired 8 individuals with recent lived experience of homelessness in Kalamazoo County to serve as Community Consultants. 5 of the 8 identify as Black or Latino.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1.CoC solicits/considers opinions to form a countywide strategy from a broad array of organizations/individuals with knowledge of homelessness or an interest thereof via marketing, training, personal invitations, surveys, social media and relationships with community members and various organizations. CoC shares and hosts local trainings and participates in peer meetings, trainings/workshops, including DV coalitions, affordable housing groups, substance abuse coalitions, landlords’ lunch and learns, early childhood/youth education groups, food scarcity coalitions, crisis response consortiums, and more. The CoC Board strengthens diversity through membership and includes YWCA(DV/Human Trafficking), Outfront Kalamazoo (LGBTQ+), McKinney Vento, ISK(CMH), The Gospel Mission(emergency shelter),Legal Services, Housing Resources Inc (HARA), Ministry with Community (drop-in/day center). Surveys are also collected within direct service agencies for continuous improvement. CoC continues to implement CERT action steps, which are focused on promoting racial equity, ensuring equitable access to services, and identifying/removing systemic barriers at the local/state level. The CoC hired 8 people with recent lived experience of homelessness as Community Consultants (CC) to help lead and guide the work of the CoC.

2.CoC communicates and solicits information regularly during various monthly meetings; times and locations are shared via email, calendar invites, shared during monthly Systems of Care (SOC) public meetings attended by multiple agencies with connections in housing/unhoused community. CoC invites updates/feedback and provides presentations/trainings at public monthly SOC meetings.

3.CoC ensures effective communication for those with disabilities by providing meeting details ahead of meetings in electronic formats posted both online and shared via email via listserve. Agendas are sent out ahead of meetings as accommodation. All meetings are held virtually or in accessible locations.

4.CoC considers information gathered to address improvements/new approaches to preventing/ending homelessness via monthly meetings with CC, CoC Board and public SOC meetings. The CoC uses that feedback to shape practices, policies and advocacy efforts. Agencies leading efforts give updates on their work to the CoC Board and SOC. CoC publicly reports on data to improve services/protocols, increase data quality, identify gaps, and create service action plans through collaboration.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

Describe in the field below how your CoC notified the public:

1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications—the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1. The CoC notified the public that the CoC will consider project applications from organizations that have not previously received CoC program funding by announcing the opportunity on the website and at board, committee, subcommittee, and workgroup meetings. In addition to what was outlined above, the CoC staff had conversations with organizations in the community who have not previously sought or received funding to encourage participation. There are separate applications for both new and existing project applicants. The funding information is publicly posted on the CoC website. These public postings include a link to CoC’s New Project Application, which organizations that have not previously received CoC funding can use to apply.

2. The application process is included in the funding announcement, which is shared on the CoC website, and shared via email. The e-snaps instructions are included as well as the local application which includes details on how to apply. The process is as follows:

- The FY24 HUD CoC funding opportunity is posted on the CoC website and shared via listserv.
- New projects applicants complete the new project e-snaps application and the local supplemental application for new projects and send a pdf of both to CoC Director via email by 4pm September 17, 2024.
- Returning applicants complete the returning e-snaps application and the local supplemental application for returning projects and send a PDF of both to the CoC Director via email by 4pm September 17, 2024
- The CoC notifies project applicants whether their project will be approved, returned, or reduced by the deadline created by HUD.

3. The CoC and HUD priorities are posted as part of the funding announcement along with a rating tool which includes information about threshold requirements that projects must meet to be considered for funding. This announcement is shared on the CoC website and via email.

4. All information is available in electronic formats making it accessible for those with disabilities.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	No
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	No

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The CoC has established a Memorandum of Understanding with Kalamazoo RESA, an agency whose programmatic scope includes Early Head Start, Head Start, Public Pre-K (Great Start Readiness Program), and Michigan Works! Southwest Service Centers. Included in the MOU is the CoC agreement to maintain a CoC board seat for KRESA/Michigan Works! Southwest representative and provide KRESA with CoC Annual Reports which provide key HMIS data on individuals and families experiencing homelessness. The CoC has established a Memorandum of Understanding with Kalamazoo Public Schools to partner in the following capacities: agency networking, housing supports through the McKinney Vento Act, and data collection.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

Per the CoC Written Service Standards, Projects that serve homeless families with children and/or unaccompanied youth must have policies and practices in place that are consistent with the laws related to providing education services to children and youth. These recipients must have a designated staff person to ensure that children and youth are enrolled in school and receive education services. Homeless families with children and unaccompanied youth must be informed of their eligibility for McKinney- Vento education services and other available resources. Recipients shall maintain documentation in the participant’s case file to demonstrate that these requirements have been met and that applicants and participants understand their rights

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	No
2.	Child Care and Development Fund	Yes	No
3.	Early Childhood Providers	Yes	No
4.	Early Head Start	Yes	No
5.	Federal Home Visiting Program—(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	Yes	No

6.	Head Start	Yes	No
7.	Healthy Start	Yes	No
8.	Public Pre-K	Yes	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking—Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	Yes
2.	State Sexual Assault Coalitions	Yes
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.		

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. The CoC maintains a strong partnership with the YWCA Kalamazoo (YWCA). The YWCA is an organization that provides direct service to women, children, and families and provides the only domestic violence shelter in Kalamazoo County. The CoC also has a strong Board of Directors and committees with representatives from pertinent providers and coalitions in Kalamazoo County including Jessica Glynn, Sr. Director of Victim Services, who started and runs the only Anti-trafficking hub in the state of Michigan that provides services for men, women, families, and children. YWCA representatives are part of the CoC shelter group and monthly Systems of Care meetings. The CoC continue to partner with the YWCA to review policies and procedures and ensure alignment with HUD Notice PIH-201708(HA) and the VAWRA of 2013 including reviewing and updating the current emergency transfer plan, offering ongoing trainings on partner screenings for DV, and including an additional victimization category of human trafficking with those eligible for emergency transfer.

2. Traditionally the CoC relied on partnering organizations to simply confirm they are trauma-informed and can meet the needs of survivors. In our updated local funding application policy, service providers are asked to describe the trainings and policies their organization has in place to support trauma-informed service delivery, including how the organization recognizes and addresses signs of trauma in staff. As part of written services standards agencies are required to have feedback loop for those who have received services to share their experiences to gauge whether trauma informed care is being shown in action. The YWCA, Kalamazoo County Victim Service Provider, a CoC partner, share training opportunities that are then shared out with the larger CoC members and partners via email, social media, and the website.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1.The CoC promotes training opportunities focused on trauma-informed, victim centered practices to address the needs of survivors of domestic violence and human trafficking. Semi-annually training opportunities offered by local, state, or national organizations with expertise in trauma-informed and victim-centered care were shared with CoC-member service providers. These trainings, held semi-monthly, covered topics such as human trafficking and safety planning, trauma-informed care and cultural humility, trauma-informed and inclusive leadership, the neurobiology of trauma, crisis intervention stress management, and the impact of crime-free and nuisance ordinances on survivors.

2.In addition, offered to all partners, CE staff are trained using a trauma-informed approach in conducting assessments to reduce the risk of retraumatization. Our CES uses three access point agencies, Catholic Charities Diocese of Kalamazoo (CCDOK), Integrated Services Kalamazoo (ISK), and Housing Resources, Incorporated (HRI)– with HRI currently acting as the main point of contact for referrals to CE. All three agencies provide significant training on trauma informed care and other best practices to staff on a minimum yearly basis. ISK has established a Trauma Informed Care committee & Justice, Equity, Trauma Team (JETT) and employs trauma informed coaches to ensure that trauma informed approaches are implemented throughout the organization, including through the coordination of training activities. As a youth homelessness provider, CCDOK provides training to staff focused on trauma-informed approaches to youth. To enhance the entire agency staff knowledge and awareness of Trauma Informed Care principles and best practices, CCDOK expanded their required online learning modules that covered multiple applicable Trauma Informed Care topics and hosted an in person all agency training on Trauma Informed Care presented by Trauma Recovery Associates of Kalamazoo, to ensure not just our direct care workers, but all levels of the organization understand and provide Trauma Informed Care. Also, Ark Shelter staff are trained in Crisis Prevention Intervention, which teaches verbal intervention skills and focus on how to prevent situation from escalating. As the CoC is overhauling the CE system it is working with local DV provider, YWCA Kalamazoo, to develop/implement standard required trainings for CE and other staff at all 3 agencies focused on safety and planning protocols best practices.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes

	Other? (limit 500 characters)	
7.		

** nbsp;**

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below:

	1. whether your CoC's written policies and procedures include an emergency transfer plan;
	2. how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
	3. what your CoC requires households to do to request emergency transfers; and
	4. what your CoC does in response to households requesting emergency transfers.

(limit 2,500 characters)

1.The CoC communicates to all households seeking/receiving CoC program assistance the emergency transfer plan policies/procedures through partnering organizations who serve these populations per the Written Service standards. The CoC takes the safety of its tenants very seriously, including tenants who are survivors of domestic violence, dating violence, sexual assault, or stalking. In accordance with VAWA, all permanent housing providers who provide the ESG funded and CoC funded rental assistance are required to comply with VAWA, including allowing tenants who are survivors to request an emergency transfer from the tenant's current unit to another unit.

2.Clients are made aware during the intake process that DV disclosure is optional, and that DV services are available if desired. Providers follow all confidentiality guidelines with HUD, VAWA, VOCA, and FVPSA. Provider advocates work closely with DV survivors and their families, including those accessing services through CES, to understand help is available to explore alternate options like emergency transfers should they be unsafe at their current location or in the geographic area due to DV. YWCA offers referrals/advocacy to quickly assist survivors with relocation to other jurisdictions. The emergency transfer plan is shared during intake regardless of client survivor status.

3.To request an emergency transfer, the tenant shall notify the agency's management office and submit a written request for a transfer. The agency will provide reasonable accommodation for individuals with disabilities. The tenant's written request for an emergency transfer should include either: a. A statement expressing that the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant were to remain in the same dwelling unit assisted under the agency's housing program; OR b. A statement that the tenant was a sexual assault survivor and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant's request for an emergency transfer; or in lieu of a written statement by the tenant, an attestation by a YWCA advocate or another victim service provider stating the same. The CoC reviews policies yearly.

4. Once CoC is informed, contact is made with YWCA staff to inform them of the emergency. YWCA staff then follows up with the client and referring agency for next steps. CoC staff is available to support as needed. YWCA informs CoC of outcomes.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

Coordinated Entry System (CES) access point agencies agencies, Housing Resources Inc (HRI) (HARA), Integrated Services of Kalamazoo (ISK) (CMH), and Catholic Charities Diocese of Kalamazoo (CCDOK_ (youth shelter) and other CoC member agencies follow all federal/state guidelines to coordinate domestic violence (DV) services for our CoC, primarily led by YWCA, who provides survivor-centered shelter, legal advocacy, counseling and case management assistance with accessing community resources and referrals. To ensure survivors of domestic violence, dating violence, sexual assault, or stalking have equal access to all of the housing and services available within the CoC's geographic area, CES agencies increase and share training/education by attending Systems of Care meetings, serving on Housing Solutions Board, sharing educational materials during CoC public meetings, providing training through case manager work groups, and advertising services on countywide referral phone trees/websites. Housing case managers and survivor resource advocates maintain real-time referral information for agencies across CoC with individualized support to clients.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

1.	identifying barriers specific to survivors; and
2.	working to remove those barriers.

(limit 2,500 characters)

1. The CoC has a strong partnership with the YWCA Kalamazoo, Kalamazoo Counties survivor service provider, who informs the Coordinated Entry System (CES) and involved partners on the barriers survivors must overcome. The YWCA has a peer led group of survivors who helps inform their work and the work of the CoC.

2. The CoC supports legislation and priorities that remove barriers to survivors including increasing housing options, working with respective partners to address areas in their purview for example working with city and county officials on zoning that would increase housing options for survivors. Survivors who seek assistance through the CoC RentAble program, a program available to individuals and families who don't traditionally qualify for state and federal resources, are not required to show employment income if they are actively fleeing from a DV situation as the CoC understands survivors of DV are often recovering from financial abuse or may have had to leave their place of employment for their safety.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:

	1. how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;	
	2. how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;	
	3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and	
	4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.	

(limit 2,500 characters)

The CoC has a strong partnership with OutFront Kalamazoo, a local organization focused on social justice regardless of gender identity or sexual orientation. The CoC current antidiscrimination policy was adopted in 2022 and is updated yearly with input and support from the CoC Board which includes members from the following organizations: Michigan Dept. of Health and Human Services, Kalamazoo Housing Advocates, Integrated Services of Kalamazoo (Community mental health)McKinney Vento Liaison, ISAAC (Interfaith advocacy group), YWCA (DV/trafficking provider) CARES (Sexual wellness services), Kalamazoo City, City of Portage, and Kalamazoo County government representatives. Systems of Care meetings include representation from Bronson Hospital, VA, youth focused agencies, grassroots agencies. The CoC has also hired 8 individuals with lived experience of homelessness as Community Consultants(CC) who help lead and guide the work of the CoC. Emphasis is placed on trauma informed care The CoC reviews the nondiscrimination policy yearly, takes in feedback received throughout the year received through various channels, and makes recommendations that must be approved by the CoC Board.

2. The CoC staff has and is available to review anti-discrimination policies of its member organizations to ensure alignment with its anti-discrimination policies.

3. Project nondiscrimination policies are evaluated to ensure compliance with CoC, state, and federal policies by the CoC team and by the grant review teams that consist of Allocations and Accountability team members and Community Consultants (CC), 8 individuals with lived experience hired by the CoC to lead and guide the work of the CoC.

4. If someone believes they have been discriminated against, we encourage them to notify the CoC in writing or by contacting CoC who will assist in writing the nature of the discrimination. This begins with a conversation with the agency and could also include filing with the Michigan Department of Civil Rights or Fair Housing Center of SW Michigan or local Civil Rights Board. This could include the organization losing its opportunity to receive support from the CoC to utilize state and federal funds. The current policies are being reviewed by Community Consultants.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Michigan State Housing Development Authority	92%	Yes-HCV	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	
	Describe in the field below:	
	1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or	
	2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

1. Michigan State Housing Development Authority (MSHDA) acts as the CoC PHA. There is a homeless admission preference currently in place. In FY23-24, the CoC will work with Pine Grove Services, the local housing administrator, in improving voucher access.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	No
2.	PHA	No
3.	Low Income Housing Tax Credit (LIHTC) developments	No
4.	Local low-income housing programs	No
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	Yes
7.	Public Housing	Yes

8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
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NOFO Section V.B.1.h.

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.
--

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
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NOFO Section V.B.1.i.

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	10
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	10
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
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NOFO Section V.B.1.i.

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.
Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

1. Each year, projects are submitted through a local application form (LAF) during the grant competition process, and then evaluated and audited by a grant review committee that consists of the Allocation and Accountability team and Community Consultants (CC), 8 people with lived experience hired by the CoC to help lead and guide the work of the CoC. Once all projects have been evaluated, the review committee prioritizes the projects. Their recommendations are shared with the CoC Board who vote on order of the HUD submittal into Tier 1 and Tier 2.
2. The local application includes a standardized rubric which measures the agency’s demonstrated commitment and written policy for Housing First. One of the factors on the rubric is a “go/no-go” metric, such that agencies that do not commit to pursuing Housing First are disqualified from applying further. Other factors and performance indicators include agency analysis of policy to determine whether and how many current barriers to entry, agency review of policy related to referrals for rapid rehousing, permanent supportive housing, healthcare, and mental healthcare services, review of HUD performance metrics over the past year, review of any grievances filed with CoC Board over the past year, the number of beds for special populations, and participation status in Systems of Care meetings and participation in Coordinated Entry.
3. Outside of the HUD CoC competition process, all HUD-affiliated agencies have adopted the MI507 Written Service Standards, which includes a Housing First model. The Written Service Standards were approved by the CoC Board in 2022. The CoC team regularly reviews policies, including Housing First, with all member agencies, which include all the HUD-affiliated agencies. A grievance process is a right to all individuals and families participating in housing services throughout the CoC. Grievances may be escalated to the CoC Board, Fair Housing Center of Southwest Michigan, Legal Services, and/or Griffin Place for mediation as needed. Agencies with a record of noncompliance may be at risk of losing funding.
4. To improve fidelity the CoC continues to promote housing first in all programs and services beyond those supported by HUD and MSHDA resources. The CoC includes housing first as a philosophy in membership MOUs. Feedback from CC with information on number/type of questions asked to ensure process isn't cumbersome and that becomes another barrier.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

In addition to identifying unhoused residents through methods utilized by their organization of origin, the CoC adopted a process to respond to community-member sightings of unhoused residents, which increases the opportunity for the CoC to engage with those who may otherwise have not sought housing and supportive services. In the response to the notification of sighting of unhoused residents, members of the group elect a representative to meet with the household to assess their needs and provide necessities. If an unsheltered household declines shelter or housing assistance but is interested in supportive services, our providers will continue to engage the household and build rapport. The CoC also works in partnership with the MDOT and outreach agencies with individuals and families who are located in park and rides and in rest areas who may otherwise not seek supportive services.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

	Your CoC's Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	Yes
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	Yes
3.	Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	Yes
4.	Other:(limit 500 characters)		

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.I.	

	HIC Longitudinal HMIS Data	2023	2024
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	73	171

1D-6.	Mainstream Benefits—CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI—Supplemental Security Income	Yes
3.	SSDI—Social Security Disability Insurance	Yes
4.	TANF—Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1.	works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
2.	promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. The CoC is available to work with project staff who collaborate with both healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services by coordinating, facilitating, and hosting meetings between various partner organizations like Kalamazoo Public Schools McKinney Vento liaison and Bronson Healthcare staff to address barriers to youth homelessness. Integrated Services Kalamazoo (ISK) is a partner of the CoC and recipients of both ESG and CoC funding and are a resource for collaborating with mental health treatments. Representatives from the Public Health office regularly present at monthly shelter meetings and the CoC has partnered with them to plan health awareness events at CoC partner organizations. At the state level, the CoC is partnering with MDHHS to implement strategies to connect homeless residents to Medicaid benefits, including sharing information between the Medicaid system and homeless service system on homelessness vulnerability and medical vulnerability levels.

2. Currently the CoC supports partners and ESG/CoC grantee, Integrated Services Kalamazoo (ISK) which oversees the SOAR program, to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff. In addition, CoC supports local agencies who work with those experiencing homelessness to assist individuals to obtain/keep Medicaid and other benefits through close partnership with SOAR agencies.

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:	
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1. The Kalamazoo County Health Department is a partner of the CoC. They report out at monthly Shelter Group meetings that are open to the public and held virtually. Those reports help the CoC develop a strategic response to infection disease outbreaks. The CoC holds monthly Systems of Care meetings, interagency meetings to share information, resources, and solicit feedback on various matters.
2. The information provided helped to inform CoC strategies including vaccination events at day and overnight shelters and partner-run Isolation and Quarantine programs during the height of Covid 19 pandemic, which still exist today. During the rise of monkeypox, the CoC took steps to make sure those at high risk are aware of CDC recommendations on vaccinations and prevention.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
1.	effectively shared information related to public health measures and homelessness; and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1. The Kalamazoo County Health Department is a partner of the CoC. They report out at monthly Shelter Group meetings that are open to the public and held virtually. Those reports help the CoC develop a strategic response to infection disease outbreaks. The CoC also holds monthly Systems of Care meetings, where agencies that intersect or directly deal with housing convene to address gaps. The Health Department also attends those meetings which also serve to share information. The CoC also shares relevant information via social media, the website, and emails to the listserve.
2. The information provided helped to inform CoC strategies including vaccination events at day and overnight shelters and partner-run Isolation and Quarantine programs during the height of Covid 19 pandemic, which still exist today. During the rise of monkeypox, the CoC took steps to make sure those at high risk are aware of CDC recommendations on vaccinations and prevention.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC's coordinated entry system:	
1.	can serve everybody regardless of where they are located within your CoC's geographic area;
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3.	collects personal information in a trauma-informed way; and
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. The Kalamazoo County CoC's coordinated entry system (CES) uses three access point agencies that serve the entire county of Kalamazoo, including the cities of (1) Galesburg, (2) Kalamazoo, (3) Parchment, and (4) Portage and the villages of (1) Augusta, (2) Climax, (3) Richland, (4) Schoolcraft, and (5)Vicksburg. This makes up 100 percent of the geographic area served by the CoC.

2. The CoC utilizes standard pre-screening and assessment forms to gather the information needed to prioritize clients for services. Households are first prescreened to determine that they need housing assistance and collect basic information to help determine program eligibility. Then, households who are determined to be homeless or at risk of homelessness are further assessed using a standard HMIS intake assessment. Providers convene weekly Community Housing Matching Process case conference meetings to discuss project availability and the matching/prioritization process. Case conferencing allows providers to share details not initially captured through the assessment process that may inform prioritization. The CoC is aware this tool does not provide equitable results and has set a date to stop utilizing this tool. The CoC participated in CE Mini-Lab 1 and is actively part of CE Mini-Lab 2, a 1-year cohort sponsored by the NAEH aimed at creating an equitable CES. The CoC is working collaboratively to identify and utilize a new tool that supports equitable outcomes.

3. All outreach specialists and those conducting intakes at each of the CES access point agencies receive trauma informed training on, at least, a yearly basis.

4. The CoC has regular board, committee, and workgroup meetings where feedback is solicited on the CES including but not limited to the CoC Board, public meetings, and Systems of Care meetings attended by outreach specialists, grassroots organizations, community coalitions, healthcare, education, municipalities, emergency and day shelter. Feedback is also solicited via Community Consultants, 8 people with lived experience the CoC hired to help lead/guide the work. The HARA has a feedback loop for those who move through the CES.

1D-8a.	Coordinated Entry–Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC's coordinated entry system:
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	1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
	2.	prioritizes people most in need of assistance;
	3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
	4.	takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1. The CES is inclusive of all persons experiencing homelessness. To ensure our CES reaches people who are least likely to apply for homeless assistance in the absence of special outreach, access point agencies conduct outreach at day and overnight shelters, outreach satellites, with McKinney-Vento Homeless Liaisons, and our county’s domestic violence service provider. The largest street outreach provider, ISK, acts as an access point agency and regularly deploys street outreach workers to engage those least likely to request assistance where they are residing in locations not meant for human habitation across Kalamazoo County. Grassroots organizations and community groups who have relationships with unhoused community members. After-hours access and quick/easy referrals to CES is provided through Gryphon Place’s 2-1-1 Information/ Referral Service.

2. The CES ensures that those homeless households who are most vulnerable or that have the most severe service needs receive priority for homeless assistance including permanent supportive housing, rapid rehousing, or other appropriate interventions. Program participants are currently matched with resources then prioritized for those resources based on (1) chronic homelessness status (2) veteran status (3) whether the households is currently fleeing DV (4) whether the household is currently unsheltered, and (5) Assessment score.

3. To ensure households move through the CES in a timely manner, providers convene weekly at Community Housing Matching Process meetings to discuss project availability and match households who completed coordinated entry intake documents in the past week with the appropriate intervention type. By the end of each week, households are notified of the results of this matching process. Due to the housing crisis our community is currently facing, as part of our CES evaluation we are currently modifying our CES and prioritization policies need to achieve equitable outcomes, reduce waiting times and ensure that there are permanent housing resources available for all households prioritized to receive them.

4. The CES does not screen out or deny housing or services for program participants based on any perceived barriers and utilizes a housing first model. Access point agencies outreach. Substance abuse specialists, grassroots, and community coalitions are informed of how to connect people to the CES. No lengthy, invasive or unnecessary questions are asked.

1D-8b.	Coordinated Entry—Informing Program Participants about Their Rights and Remedies—Reporting Violations.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC through its coordinated entry:

1.	affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;
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2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1.Housing Resources, Inc, the HARA, produces a list of available properties, property management companies, apartments that may have housing available in Kalamazoo County. This information is available in their office. Street Outreach teams have information sheets and cards that are left with unhoused individuals they encounter. 211 is available for community members to provide information on services. A link to the 211 site is embedded in the CoC website. Information is available to everyone with no exceptions.

2.It is important the local CoC, that its own programs do not involve arbitrary discrimination against any individual or family otherwise eligible for HUD assisted or -insured housing, and that its policies and programs serve as models for equal housing opportunity. All recipients and subrecipients of ESG/CoC funds are required to abide by the following equal access & antidiscrimination components:

- Providers must comply with all federal statutes and rules including the Fair Housing Act⁶, the Americans with Disabilities Act⁷, Equal Access to Housing Final Rule 8, and Equal Access in Accordance with an Individual's Gender Identity Rule.

Providers must comply with all state and local fair housing ordinances including the City of Kalamazoo Chapter 18 and Chapter 18A, All recipients and subrecipients of ESG program funds must have nondiscrimination policies in place and assertively outreach to people least likely to engage in the homeless system Projects that serve families with children must serve all types of families with children.

The age and gender of a child under 18 must not be used as a basis for denying any family's admission to a project. Reasonable accommodations for persons with disabilities must be available to ensure disabled participants have an equal opportunity to utilize housing, including shelters, and receive essential services. Greater levels of accessibility may be required for some shelters in compliance with The Americans with Disabilities Act (ADA).

3.The current Coordinated Entry policy requires requires written notification to report any conditions or actions that impede fair housing choice for current or perspective program participants. The CoC will file with the appropriate authority whether that be the Michigan Department of Civil Rights, local Fair Housing Center, or local municipality for any violations of fair housing laws.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	04/05/2022

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:	
1.	the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.

(limit 2,500 characters)

1. The CoC has analyzed whether racial disparities are present in the provision and outcomes of homeless assistance in our County using several tools and data sources. Quantitative data includes the Point-in-Time Count, HMIS data across an entire calendar year (using Stella P and the Michigan Data Warehouse), and American Community Survey data. Focus groups.

2. HUD's CoC Racial Equity Analysis Tool has been used to identify disparities in the number of people experiencing homelessness, compared to both the total population and individuals in poverty, using PIT Count and ACS data. The CoC conducts a similar analysis using HMIS data across the entire calendar year. Next, the CoC examines disparities in outcomes using HUD's Stella P. Finally, Michigan has developed a Data Warehouse that allows us to examine disparities in outcomes across several specific metrics reported to HUD as part of the System Performance Measure report. The CoC is beginning to develop deeper questions about these disparities to better understand how disparities manifest in our homeless service system. The CoC has developed a team of Community Consultants with lived expertise in homelessness to help us better understand and interpret and triangulate our quantitative data with a qualitative lens. Further, we are working towards changes in our CES that will allow us to regularly analyze CE data to better understand racial disparities. Through this analysis, the CoC has identified multiple disparities in the provision of homeless services. For example, across all household types, Black or African American households are significantly more likely to experience homelessness. Individuals who identify as black make up about 50% of individuals who identify as homeless, but only 11% of the total population and 21% of individuals in poverty. In children, this percentage rises to about 60%. While a small percentage of our homeless population overall, people who identify as American Indian/Alaskan Native are also over-represented in our homeless system. Individuals who identify as white, however, are significantly underrepresented. Black veterans are also significantly over-represented. Black, American Indian/Alaskan Native, and Hispanic/Latino individuals also experience longer lengths of time homeless. Furthermore, Black persons are more likely to experience homelessness more than one time, and experience higher rates of return within 2 years of exiting to a permanent destination.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

The CoC has increased our focus on equity in the CoC Program Competition and ESG funding process, with local applications focused heavily on evaluating applicants' organization's equitable practices and policies, including a focus on whether applicants disaggregate their outcome data by race and ethnicity, gender identity, and age, as well as whether programmatic changes have been identified and implemented to address any disparities.

The CoC is currently operating by the strategic plan 2022-2024 which centers equity as one of 8 core priorities, with 4 associated strategies: (1) Integrate equity into the decision-making structure of the CoC, specifically centering those with lived expertise in homelessness; (2) provide ongoing equity-focused training opportunities for CoC staff and partners; (3) Report data disaggregated by race and ethnicity to inform system planning; and (4) Expand avenues to collect additional data on historically underserved populations.

The CoC is also engaged in a statewide equity strategic planning initiative led by the Michigan Coalition to End Homelessness and facilitated by C4 Innovations to address known disparities in communities across the State of Michigan. The CoC assembled a CoC Equitable Results Team (CERT) to develop local strategies to address disparities, and the CoC's HMIS Administrator and Data Team is engaging in the work by providing CoC-specific data on racial disparities in system outcomes and examining the ways we can better infuse equity into our data systems. The CoC is currently realizing the actions steps provided by the CERT.

The CoC participated in a Coordinated Entry Mini Lab and is actively engaged in CE-Mini Lab 2 presented by the National Alliance to End Homelessness.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities. NOFO Section V.B.1.p.	
	Describe in the field below:	
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

1. The specific measures the CoC uses to track progress on eliminating disparities include the number of people experiencing homelessness by household type, the number of people experiencing sheltered vs unsheltered homelessness, successful placement in permanent housing by project type, the length of time homeless, and the number of episodes of homelessness/returns to homelessness,

2. The CoC utilizes the Michigan HMIS Data Warehouse to use HMIS data to track progress towards eliminating disparities. This tool allows the CoC to examine system performance metrics by sub-populations, including by race and ethnicity, domestic violence status, veteran status, disability, project type, and household type. This tool helps us track disparities over time and identify new areas for improvement. The CoC also uses HUD's CoC Racial Equity Analysis tool and the Stella Performance Module. In the future, the CoC is also looking to incorporate tools to better examine our coordinated entry data on a regular basis to understand real-time progress in preventing disparities. The CoC's 2022-24 Strategic Plan prioritizes the use of racial demographic data in public-facing dashboard, reports, data briefs, and presentations to increase public accountability towards preventing and eliminating disparities within our system.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts.	
	NOFO Section V.B.1.q.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

The CoC through targeted outreach with CoC Board, committee, and workgroup members which include representation from street outreach, DV/human trafficking, community mental health, LGBTQIA focused agencies, housing navigators, advocacy groups, substance abuse agencies, and wanted to engage and involve people with lived experience in a dignified way that provides compensation and doesn't perpetuate "othering". Instead of people with lived experience, we reimagined the role as a Community Consultant. The CoC created a job description for Community Consultants and shared it via email, social media, through member and partner agencies, and during the annual meeting to solicit applicants. Details included expectations, time commitment, compensation of \$75/hour for meetings attended and the opportunity to weigh in on local, state, and federal grants. Flyers and electronic information was shared to ensure a wide range of applicants would receive the information understanding everyone does not have access or have familiarity with the internet.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	9	7
2.	Participate on CoC committees, subcommittees, or workgroups.	9	7
3.	Included in the development or revision of your CoC's local competition rating factors.	9	7
4.	Included in the development or revision of your CoC's coordinated entry process.	9	7

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC Director is a person with lived experience of homelessness. The CoC engages with those with lived experience through community relationships, targeted outreach with CoC Board, committee, and workgroup members which include representation from street outreach, DV/human trafficking, community mental health, LGBTQIA focused agencies, housing navigators, advocacy groups, substance abuse agencies, and Community Consultants, 8 individuals with lived experience hired by the CoC to lead and guide the work. Each Consultant is compensated at the rate of \$75/hour for all meetings attended on behalf of the CoC. They are able to use this as resume builder and are also privy to other opportunities through connection with the CoC and partner agency network. Consultants are involved in the reimagining of the Coordinated Entry system and part of the grants review committee for local, ESG and HUD CoC grants.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below:

1.	how your CoC gathers feedback from people experiencing homelessness;
2.	how often your CoC gathers feedback from people experiencing homelessness;
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1. The CoC gathers information from people experiencing homelessness a number of ways: through conversations with community members who have lived experience, direct feedback from the CoC Director who has been homeless in the last 5 years, direct feedback from the Rentable program: a CoC program for households that are asset limited income constrained and employed (ALICE) who don't qualify for state/federal assistance, focus groups, meetings, surveys, feedback gathered from partner organizations, community events, PIT Count surveys, and Community Consultants, 8 individuals with recent lived experience of homelessness who help lead and guide the work of the CoC
2. The CoC gathers feedback from people experiencing homelessness daily, weekly, monthly, and yearly.
3. The CoC gathers feedback from people who have received assistance through the CoC or ESG program through direct feedback through PIT surveys, emails and other communications sent directly to the CoC, through feedback from partners of their clients experience.
4. The CoC gathers feedback from people who have received assistance through the CoC or ESG program monthly.
5. After knowing and hearing of challenges raised by people with lived experience of homelessness the CoC incorporated people with lived experience on a regular basis with adequate compensation. There is "othering" that occurs with people with Lived experience, so the CoC hired them as Community Consultants (CC) and compensate them \$75/hour to engage in RFP creation, policy creation, policy development and Coordinated Entry. The CoC heard from CCs that the intake process was difficult because agencies aren't culturally aware and don't have personal experience with homelessness, so we are actively working to reimagine our entire CE System with a policy that addresses intakes.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
	1. reforming zoning and land use policies to permit more housing development; and	
	2. reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1. The CoC engaged with several municipalities regarding rezoning and landuse within Kalamazoo County to advocate for zoning that allows for more housing including Oshtemo Township, the City of Portage, and the City of Kalamazoo. The CoC Director meets monthly with the Cities of Kalamazoo and Portage and Kalamazoo County administration to address issues of homelessness that include zoning.
2. The City of Kalamazoo proposed changes to an emergency housing ordinance that would allow for innovative housing development solutions such as PODS or pallet housing for single individuals to live in temporarily to escape from unsheltered homelessness. The CoC wrote a letter in support of language that would make projects more feasible for organizations to create.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.	08/26/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC's local competition.	08/26/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
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1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
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You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	200
2.	How many renewal projects did your CoC submit?	8
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process. NOFO Section V.B.2.d.	
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Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1.HMIS data was available for all renewal projects to analyze outcomes. All renewal projects were PSH operated by Non-VSPs. Our rating tool included the percent of participants who stay in/move to permanent housing, with a goal of at least 90% for PSH projects. If other project types were eligible for renewal funds, this goal would have been reduced to 80% for all TH projects and DV RRH/TH-RRH projects, given the need these projects serve and a constrained housing market which acts as a barrier to housing, particularly for chronic and unsheltered populations. This metric was calculated using HMIS exit destination data.

2.The CoC is considering changes to the CES that would allow for more precise analysis of the length of time it takes to house people in permanent housing. The CoC recognizes that the severely constrained rental market has major effects on the ability of voucher-based projects to quickly house participants. The CoC did not consider the length of time it takes to house participants for permanent housing projects. If any projects with a TH component had been considered for renewal, the average number of days participants stay in the project would have been rated using HMIS entry and exit data.

3.The CoC recognizes that persons with marginalized identities, including Black, Indigenous, and People of Color, persons with disabilities, and who identify as LGBTQ+ face challenges related to systematic inequities that led to disparities in accessing/maintaining permanent housing. The CoC included questions in our local application to assess projects’ use of outreach efforts targeted to households with these identities. Applicants were asked to describe programming changes they identified to increase equity in program participation and outcomes and were evaluated based on how specific program components were tied to program goals. All these questions were reflected on the CoC’s rating tool.

4. The CoC considered the following barriers: lack of people with lived experience of homelessness completing intakes, number and type of questions asked during intake

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.

(limit 2,500 characters)

1. The CoC incorporated the perspectives of those overrepresented in the homeless population into the CoC priorities on the local application through information obtained from direct feedback from unhoused community, insights from outreach specialists and community groups and information from Community Consultants (CC), 8 individuals with lived experience hired by the CoC to lead and guide the work of the CoC. 5 of the 8 individuals are from a population that is overrepresented in Kalamazoo County homeless population.

2. That Allocations and Accountability team and CC assess, score, and makes funding recommendations for the local, state and federal resources in our community. The current membership of both bodies is representative of underrepresented individuals and families within our community. 3 of the 7 AAT members identify as Black. 5 of the 8 CC identify as Black or Latino. All members hold decision making power through the process of consensus. Funding recommendations are then presented to the CoC Board for final approval.

3. Project applicants were specifically asked a series of questions about racial equity which allowed the AAT to assess their efforts to identify and address barriers to participation and unequal outcomes among persons with races and ethnicities which are overrepresented in our local homelessness system. This included a specific question considering programmatic changes that have been identified to reduce the barriers to participation and positive outcomes affecting Black Indigenous People of Color (BIPOC) and the steps your organization is taking or has taken to eliminate identified barriers. Furthermore, applicants were asked to describe their outreach efforts specifically targeting individuals with marginalized identities, including individuals who identify as BIPOC. Combined, these factors were worth 12.5 points.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	
	Describe in the field below:	
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;	
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;	
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

(limit 2,500 characters)

1. During the funding competition, the review committee which consists of the Allocation and Accountability Team (AAT) and Community Consultants, 8 people with lived experience hired to lead and guide the work of the CoC can reduce funding for a poor or low performing project. The CoC provides applicants the opportunity to participate in a Question-and-Answer interview with the AAT/CC where members and applicants may discuss project performance prior to project ranking. The AAT/CC Key Performance Indicators for all ranked projects which offers low scoring projects to improve performance. The AAT/CC considerations to reallocate funds are: 1. Underperforming, underutilized, underspent, or financially mismanaged projects may be considered for reallocation at any time and may be identified following an annual performance review or completed during the CoC competition process. The CoC is dedicated to addressing deficits prior to a recommendation for reallocation. Performance indicators include utilization rate, data quality, APR performance, returns to homelessness, and coordinated entry participation possibility communicated to applicants at the start of the completion with application packet.

2. None identified

3. None reallocated

4. N/A

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	Yes
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	09/20/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g. You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95. You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/25/2024
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1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g. You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.	10/25/2024
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	WellSky Community Services
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Statewide
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/10/2024
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2A-4.	Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
	1. describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
	2. state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.	

(limit 2,500 characters)

1. There is one DV housing and service provider within our CoC, YWCA Kalamazoo. Since 2015, the YWCA has used Apricot 360, which is an HMIS Comparable Database and meets VOCA, VAWA, FVPSA, and HUD requirements. The CoC invites the YWCA to participate in Data Team meetings to stay up to date on HMIS and comparable database requirements and participate in CoC reporting activities. The HMIS Lead has also shared resources with the YWCA on comparable databases, including HUD's Homeless System Response Comparable Database Vendor Checklist, and is available to answer questions or provide technical assistance in evaluating the YWCA's current database.

2. Yes, our VD and housing service provider uses a HUD-compliant comparable database compliant with the FY 2024 HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	485	59	128	26.39%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	24	98	122	100.00%
4. Rapid Re-Housing (RRH) beds	171	0	171	100.00%
5. Permanent Supportive Housing (PSH) beds	413	13	426	100.00%
6. Other Permanent Housing (OPH) beds	140	0	140	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1. There was an error on our 2024 HIC with VSP beds not reported as in an HMIS Comparable Database, when our VSP provider YWCA does use an HMIS Comparable Database, Apricot 360. This will be addressed for all project types in 2025. The low bed coverage rate for emergency shelter beds is due to one emergency shelter, Kalamazoo Gospel Ministries (KGM), which has stopped participating in HMIS after significant issues led to poor data quality. The CoC has worked closely with this provider to understand their data needs, promote the value of their HMIS participation, and explore options to regain their HMIS participation status. For the past several years, this emergency shelter provider was using a separate data platform and importing data into our HMIS. However, this import process led to significant data errors and is no longer supported at all by the vendor that owns both platforms (WellSky).

2. The CoC's local HMIS Systems Administrator and the Data and Compliance Specialist at KGM met and communicated via email several times to explore the possibility migrating KGM's data to a different platform which claimed to be compatible with HMIS data importation. Ultimately, this was not a feasible solution at this time. KGM is now exploring the possibility of entering emergency shelter directly into our HMIS. The CoC will continue to work with KGM leadership to support their use of HMIS. Direct support will involve, at minimum, paying HMIS license costs for a defined number of core users, but may also include additional financial support, as well as custom training, assistance with customizing reports, assessments, etc to meet organizational needs.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/23/2024
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/10/2024
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. Catholic Charities Diocese of Kalamazoo (CCDOK) is the CoC youth homeless service provider. CCDOK engaged in the PIT Count Planning process by participating in monthly Data Team meetings which provided a venue to discuss PIT count planning and provide input on PIT Count Methodology.
2. CCDOK staff also worked closely with the HMIS Systems Administrator to confirm all data for youth projects in the sheltered PIT and HIC. CCDOK and other providers, including outreach providers from multiple organizations, were solicited for knowledge of locations that homeless youth may be identified in the unsheltered count. A survey was sent out to collect information on each census tract in the County, including which areas may be likely to include homeless youth and other distinct subpopulations.
3. The CoC widely shared opportunities with Community members, including youth, to participate in the 2024 PIT Count. There was one youth that participated and served as a counter.

2B-4.	PIT Count—Methodology Change—CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	3. describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and	
	4. describe how the changes affected your CoC's PIT count results; or	
	5. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

(limit 2,500 characters)

1. Between the 2023 PIT and the 2024 PIT, our largest emergency shelter provider stopped participating in HMIS. The CoC worked with this provider to obtain a complete census of their shelter guests, including personally identifying information which was used to de-duplicate the count of the total number of people included in the sheltered population. This had no effect on the overall data quality or results of the 2024 PIT Count.
2. In 2024, the CoC recruited a smaller group of volunteer outreach workers to lead teams of volunteers in conducting the PIT Count, and thus relied on sampling for a larger geographic area, with fewer areas fully canvased compared to 2023. The weather was also considerably different from the 2023 count, with temperatures hovering at freezing and rain/sleet. This led to fewer volunteers overall, decreased the ability to canvas in some areas due to safety concerns, and may have led more people to seek shelter.
3. Our CoC's PIT Count was not affected by people displaced from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in our CoC's geographic area.
4. Changes did not affect sheltered PIT Count results but may have led to a more significant undercount of unsheltered people, compared to 2023.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1. The CoC is working to improve the accuracy of HMIS and Coordinated Entry data to better understand the length of time households remain homeless and identify the factors that increase the risk of long lengths of homelessness and lead to disparate outcomes in our community. The CoC is also currently examining our coordinated entry system to improve access and better target our prioritization policies towards households in the most need of housing resources. The CoC is also focused on efforts to increase the stock of affordable housing available to address homelessness, including advocacy to reduce barriers to voucher-holders and the promotion of low-income housing development.

2. The CoC currently uses chronic homelessness as the first prioritization factor for housing resources available through our Coordinated Entry System. We are currently evaluating our CES and determining if alternative or additional data needs to be collected in order to consider refining our prioritization factors to help us better identify households with the longest lengths of time homeless.

3. Housing Resources, Inc currently maintains our CES by—name list and is responsible for ensuring that chronically homeless households are prioritized for housing resources. Additionally, the CoC Director is responsible for overseeing the CES system, including prioritization policies, as well as conducting Coc wide strategic planning focused on reducing the length of time spent homeless, with data support from the HMIS Systems Administrator. These positions are housed at the United Way of South Central Michigan.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoC's geographic area?	No

2C-2.	Reducing Length of Time Homeless–CoC's Strategy.	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1. Increasing the rate at which individuals/families in emergency shelter, transitional housing (TH) and rapid rehousing (RRH) exit to permanent housing (PH) is a key aspect of Coordinated Entry System (CES). Housing Resources Inc (HRI)(HARA) has increased state funds for RRH to PH locations. Integrate services of Kalamazoo (ISK) (CMH) has increased case management for PSH program. This increase in short-term services and staffing strategy has allowed for increases in service improvement in rate of exit to PH. In addition, landlords are engaged quarterly at education/roundtable events to increase PH solutions. Homeless or those at immediate risk are guided through CES intake. CES agencies make referrals to CE within 1 day, with a goal of 7 days for intake. CE case managers and navigators are assigned to all cases and work closely with individuals/families, utilizing VI-SPDAT tool for prioritization (until the end date when another tool will be introduced) and identification of factors contributing to homelessness. Factors help focus on unique areas with each household to move towards accessing and maintaining PH, including referrals to wraparound services. Time is spent connecting consumers with community resources, skill building and removing barriers. Consumers are encouraged to be proactive with needs alongside case management. CE also engages consumers with case management services for 90 days post assistance.

2. Consumers for permanent supportive housing (PSH) are identified by CES partners and by CE intake for eligibility. Candidates are referred to the PSH programs at HRI or ISK. ISK and HRI Case managers perform intensive wraparound case management services to assist customers in PSH projects to maintain housing. Case managers are required to contact residents at least monthly based on need. Consumers are encouraged to be proactive with their case managers. Exiting to PH is the goal of permanent supportive housing (PSH) at HRI (HARA) and ISK (CMH).

3. The CoC Board, with support from The CoC team and participation of Systems of Care, is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. Resources are offered to county residents through listserv communications, community meetings, and social media.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	

	In the field below:	
	1. describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
	2. describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1. In 2023, 73% of individuals exiting emergency shelter, transitional housing, and rapid rehousing exited to permanent housing destinations. At the same time, Kalamazoo county is experiencing an ongoing housing shortage that is limiting opportunities to obtain permanent housing after experiencing homelessness, particularly as competition for rental units increases and landlords raise rental prices and tenant requirements. On the supply side, the CoC continues to support local strategies to increase the stock of affordable housing and enforce tenant protections, including a Fair Housing Ordinance in the City of Kalamazoo providing new tenant protections, including the prohibition of discrimination on the basis of source of income, including housing vouchers. The CoC is also working to improve our Coordinated Entry System (CES) to better ensure that all individuals who access shelter or transitional housing services are quickly connected to our CES so that they have access to permanent housing supports. Finally, the CoC supported efforts to launch a new Housing Navigation Program targeting individuals who identify as LGBTQ+ and those with a criminal history to help reduce barriers to housing for these populations.

2. In 2023, 96% of individuals remained in or exited to permanent destinations for permanent housing, holding steady from 2022. All current CoC-funded PSH projects demonstrate high performance in this area, which is a rating factor in the local CoC competition process. The CoC also encourages providers to implement Moving On strategies for PSH and other permanent housing projects to thoughtfully plan exits when households are ready to move on from the more intensive supports offered.

3. Together with the providers that offer permanent housing opportunities to individuals experiencing homelessness, the CoC staff including the CoC Director and CoC HMIS Systems Administrator are responsible for overseeing these strategies.

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	
	In the field below:	
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

1. Using HMIS data, our CoC found that survivors of domestic violence, individuals with severe disabilities, individuals exiting RRH and PSH projects, households who became homeless for the first time, and adult- only or child-only household are at increased risk for returning to homelessness within two years, compared to the general population exiting homelessness. Further, disparities exist in returns to homelessness among indigenous and multi-racial households. Our CoC is soliciting feedback from CoC Board, committee and workgroup members, feedback from partners including outreach teams, case workers, municipal officials, and Community Consultants, 8 people with lived experience who help lead and guide the work of the CoC to develop a strategy to identify those individuals and improve our Coordinated Entry System (CES) to better identify and support households with higher needs including those who have returned to homelessness.
2. In local funding priorities for both ESG and CoC dollars, the CoC has focused on programming components related to the provision of support services in order to ensure individuals and families exit from programs into permanent housing with enhanced supports and resources that will allow them to remain stable in their housing destinations.
3. Together with the providers that offer permanent housing opportunities and supportive services to individuals experiencing homelessness, the CoC Board, and the CoC staff housed at the United Way of South Central Michigan are responsible for overseeing these strategies.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC's strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1. The CoC’s strategy to increase employment cash income includes removing barriers to employment (eg housing, transportation, State ID) and providing consistent access to resources and professional guidance. At Ministry with Community (drop-in/day center) there are weekly office hours where an Employment and Benefits Coach that specializes in employment access and barrier removal is available. Bus passes are provided for employment for any unhoused community members who gains employment. Housing Navigators are equipped with this information to share. All Coordinated Entry access points have the same information to provide.
2. The CoC members and partners attend countywide, bi-weekly case conferencing meetings to help increase employment by helping them access, attain and retain employment. Partnering agencies including Good MiWorks!, MDHHS, and the VA, among others. The CoC has designed a strategy to work together, meet regularly to update materials for homeless, provide regular trainings to CoC partners and support case management at bi-weekly case conferencing meetings. The Coordinated Entry System and participating agencies across the CoC’s address employment income needs, options and opportunities. Housing case managers network with private employment agencies for training/resources and all CoC funded agencies have internal processes/programs to assist individuals and families increase their income. The CoC involves programs by local employment agencies as well as government and private foundations with support and cooperative work. This program also has multiple contacts with area private employment agencies and networks extensively to place people into employment. CoC is partnered with Integrated Services of Kalamazoo which has a focus of employment for people with disabilities.
3. The CoC staff which includes the CoC Director, HMIS Administrator and CoC Associate 2024, along with the CoC Board (governing body) oversees this strategy and ensures compliance with the CoC’s overall plan to end homelessness.

2C-5a.	Increasing Non-employment Cash Income–CoC’s Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC’s strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income.	

(limit 2,500 characters)

1. Increasing non-employment cash income is an important part of getting homeless individuals the assistance they need to gain self-sufficiency. The primary strategy to access non-employment cash income is to dedicate a resource to focus on non-employment benefits and to train multiple staff at Coordinated Entry (CE) access points across the CoC. Housing Resources Inc (HARA) staff and intake specialists are trained to directly support consumers seeking non-cash benefits. In addition, the CoC has SOAR certified staff at Integrated Services of Kalamazoo (CMH), MDHHS PATH. SOAR certified staff work closely with those experiencing homelessness to assess eligibility and to connect them to non-employment cash income and non-cash benefits through MDHHS and the VA and to remove barriers which include getting birth certificates and State ID at no cost to the consumer. SOAR certified staff also participate weekly in street outreach and assist individuals in getting needed social services as well. Through weekly case conferencing meetings, case managers collaborate with multiple agencies where frontline staff are SOAR certified and able to troubleshoot any barriers to getting an individual/family on cash assistance and/or other benefits services. MDHHS which provides case management with a direct link to benefits for participants. These collaborations are an integral part of the support provided to customers served through this avenue. By continuing to increase awareness of opportunities throughout the community, increased efforts have been established to meet non-employment benefit resources for community members served. Customers who meet eligibility requirements for non-cash assistance will allow individuals to have more opportunities to stay in their own housing sources.

2. The CoC staff including CoC Director and HMIS administrator, CoC Board (governing body) which includes Housing Resources Inc. (HARA) are the organizations responsible for overseeing the CoC strategy to increase non-employment cash income and non-cash benefits.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
Full Count Expans...	PH-PSH	9	Healthcare

3A-3. List of Projects.

1. What is the name of the new project? Full Count Expansion Grant 2024
2. Enter the Unique Entity Identifier (UEI): R2JFMMUK1C1
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 9
5. Select the type of leverage: Healthcare

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
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3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

1. n/a
2. n/a

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?		Yes
--	--	--	-----

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	569
2.	Enter the number of survivors your CoC is currently serving:	288
3.	Unmet Need:	281

4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	
	Describe in the field below:	
	1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

1. The data for the total number of survivors of domestic violence who need housing or services is based on data from the YWCA of Kalamazoo, which is the only victim service provider in Kalamazoo County. In 2023, a total of 569 persons requested housing and services through the YWCA, and 288 clients, or 51%, were able to be provided shelter and housing
2. This data comes from the YWCA’s comparable database
3. Barriers to meeting the needs of all domestic violence survivors in Kalamazoo County include lack of access to our victim service provider the YWCA, limited funding, and limited staffing. The CoC is actively working to improve data processes so that the level of unmet need can be better understood.

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	
	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

Applicant Name
YWCA Kalamazoo

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	YWCA Kalamazoo
2.	Rate of Housing Placement of DV Survivors–Percentage	100%
3.	Rate of Housing Retention of DV Survivors–Percentage	100%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1. The rate of housing placement of DV survivors is calculated based on the number of clients who requested permanent housing over the last three years who were able to be housed by the YWCA Kalamazoo.
2. The rate of housing retention of DV survivors is accounts for exited to permanent housing from the YWCAS's permanent supportive housing program
3. The rate of housing retention of DV survivors is based on the percentage of clients who maintained or exited to permanent housing from the YWCAS's permanent supportive housing program
4. These rates are based on a comparable database data from the YWCA Kalamazoo.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project applicant:

1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;
3.	determined survivors' supportive services needs;

4.	connected survivors to supportive services; and
5.	moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.

(limit 2,500 characters)

1. An advocate supports survivors in meeting goals, including safe affordable housing. Advocates provide referrals, assist with housing and benefit applications, and help ensure survivors can maintain housing. In 2023, the average shelter stay was 48 days, an increase from 2022 as the max stay length was removed due to the lack of affordable housing & the time needed to secure benefits. Advocates ensure survivors are selecting housing with safety features, or they can be added with YWCA assistance.

2. YWCA’s Victim Services programming exclusively works with survivors. Those facing imminent harm and homelessness are prioritized. YWCA encourages referrals from other organizations when they identify a survivor. Staff participate in CoC workgroups to ensure that Coordinated Entry refers all eligible survivors. Survivors are eligible for an emergency transfer of their housing voucher, if there is reasonable belief that there is a threat of imminent harm. YWCA staff are trained in advocating for this protection and work closely with the CoC and partners. If a survivor wishes to stay in the unit they share with their perpetrator, YWCA will work with the landlord to bifurcate the lease to avoid disruption to the survivor’s housing. These services are available for any survivor engaged with the CoC without further need for engagement in other YWCA programs

3. Service needs are identified through motivational interviewing in weekly meetings with the advocate and survivor

4. YWCA offers services to meet a majority of survivors’ needs. Available services include individual and group support, therapy, advocacy – educational, employment, housing, legal services – civil and criminal advocacy and representation, financial assistance, a crisis line and emergency response in addition to shelter and housing program offerings. YWCA has created a comprehensive referral process to provide access to other YWCA programs (e.g. childcare and early education, Home Visitation). If survivors identify a need YWCA is unable to meet, a warm hand-off referral to another organization is provided

5. Advocates and survivors work to reduce any barrier that will affect their ability to sustain housing. This includes GED or higher education completion, life skills, resume building, credit repair, felony expungement, accessing mainstream benefits, and financial literacy workshops. When the subsidy ends, clients remain eligible for all other YWCA services & financial assistance.

4A-3d.	Applicant’s Experience in Ensuring DV Survivors’ Safety.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
	1. taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
	2. making determinations and placements into safe housing;	

3.	keeping survivors' information and locations confidential;
4.	training staff on safety and confidentiality policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1. Appointments with survivors are 1 on 1 so there is no space for potential coercion by a partner. During appointments, family members stay in a separate waiting area. Office spaces have sound machines for added privacy. Intentional separation of residential and non-residential spaces ensures there is not a breach of confidentiality of survivors staying on-site
2. Advocates work closely with survivors to ensure that housing meets their safety needs. Advocates ensure survivors are selecting housing with safety features or they can be added. Considered factors include: is the neighborhood safe, does their assailant live nearby, are family/friends close, what safety features are included
3. Security is of the utmost priority. At the shelter, cameras and a fob system protect survivors from any outside access. During business hours, the front desk is staffed by a receptionist who is responsible for a check-in sheet of who is currently in the building. Visitors who do not have business at YWCA are asked to leave. YWCA TSH and PSH unit locations are kept confidential and are scattered throughout Kalamazoo County. To maintain confidentiality, YWCA redacts these addresses on any reports or other materials. These addresses are only known to pertinent housing program staff, facilities & maintenance staff, and grant staff for reporting purposes. Survivor data is only accessible to program staff, supervisors and the Research and Evaluation Team. The Apricot 360 database is secure and confidential. The legal team uses separate case management software accessible only to them. Any paper files are kept in locked file cabinets at the office and advocates use locked cases to transport files when meeting survivors off-site
4. YWCA staff receive extensive training in working with survivors that includes a 40-hour New Service Provider training, and 25 additional hours of required training through the Michigan Victim Advocacy Network, including safety planning, at the beginning of employment and revisited annually
5. Safety plans for safety at home may include: safety sticks, alarm systems, a cell phone to call 911, changing locks, a code word to use with loved ones or neighbors when police are needed,, what to do if their abuser comes to their home, and other strategies. To keep survivors safe, advocates can meet survivors at any mutually beneficial location or remotely, this includes YWCA buildings which are all monitored by video cameras and require fobs to access.

4A-3d.1.	Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation.

(limit 2,500 characters)

As a domestic violence service provider, YWCA Kalamazoo ensures that all programs and projects are survivor-centered, trauma-informed and are conducted in the best interest of the survivor’s safety. This commitment extends to ensuring the safety of survivors participating in our housing programs. We work closely with area law enforcement, including the Kalamazoo Department of Public Safety’s community policing initiative to perform regular safety reviews and consult on our active shooter plans.

While there is an added challenge to providing services to clients living scattered throughout the county, YWCA’s Housing Advocate stays in touch with clients on a regular basis to ensure that their needs are being met by the program. Client safety is regularly monitored and reviewed and additional safety options are provided when needed (stop sticks, 911 cell phones, etc.). Survivors residing in rapid rehousing units engage in continuous safety planning with their advocates. While each safety plan is tailored to the unique circumstances of the survivor, a common feature includes a personal protection order. YWCA Kalamazoo legal services staff assist the survivor free of charge with filing for the order, service of the order on the perpetrator, and representation in any subsequent hearing on the matter. Video cameras survivors can access outside of their homes, including Ring doorbells, are also provided.

Regular reviews of program policies and procedures are also done, including consideration of client feedback. Client surveys are provided at every meeting with staff and the internal YWCA Kalamazoo Evaluation program conducts client focus groups biannually in order to evaluate the efficacy and safety features of YWCA programming.

All services included in this Domestic Violence Housing First project will be conducted in the same way all other victim services are provided by YWCA staff. This will be done to ensure consistency in the quality of services provided to clients regardless of which program component in which they participate.

4A-3e.	Applicant’s Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
NOFO Section I.B.3.j.(1)(d)		

Describe in the field below the project applicant's experience in:	
1.	prioritizing placement and stabilization of survivors;
2.	placing survivors in permanent housing;
3.	placing and stabilizing survivors consistent with their preferences; and
4.	placing and stabilizing survivors consistent with their stated needs.

(limit 2,500 characters)

1. YWCA has operated an emergency shelter for survivors since 1973. Additionally, YWCA has been providing housing assistance to survivors and their dependent children through Transitional Supportive Housing for over twenty years, Permanent Supportive Housing for over ten years, and Rapid Rehousing Program for the last 5 years (for survivors of human trafficking). The breadth of these housing options serves to meet the differing needs of survivors and can include the provision of one-time security deposits and the first month's rent to up to 24 months of rental/utility assistance. During this time, survivors work with their advocates to identify and address any barriers they may have in obtaining stable and permanent housing.
2. YWCA leverages established relationships with local landlords to assist survivors in rapidly securing housing and works in tandem with them to locate housing in a location that best meets their needs. Advocates provide case management to ensure survivor success with obtaining resources that will help them maintain housing such as gainful employment, social security/disability, housing vouchers, SNAP, Medicaid, and other available public benefits. Advocates work with survivors to determine their housing needs and the best approach through the use of a prioritization card-sorting tool. This encourages conversation between the survivor and advocate to discuss the survivor's reasoning for the selections they make to prioritize health, family care, housing, transportation, safety, legal, and community-building needs. Together, the advocate and survivor create a personal care plan which outlines the steps towards the goals and priorities identified.
3. Survivor agency and autonomy are centered throughout the referral process. Survivors are presented with their housing options by trained advocacy staff in a nonjudgemental and trauma-informed manner that allows for the survivor to best choose what will lead them and their families to greater safety. Services are never mandated or required for survivors to avail themselves of emergency shelter, rental assistance, or housing advocacy.
4. YWCA employs a voluntary approach to its programming. Survivor choice guides all rapid placement and enrollment in program offerings. YWCA Advocates are trained to recognize each survivor as a unique individual whose needs differ from other survivors. This allows the creation of individual plans that address the survivor's housing needs/preferences.

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	

	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
1.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;
2.	providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;
3.	emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
4.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and

6.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.
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(limit 5,000 characters)

1. YWCA Kalamazoo (YWCA) utilizes the “When the Earth did not Fly into the Sun” model of services based on respect, dignity, relationship building, deinstitutionalizing and eliminating punitive interventions for residents. Punitive interventions that mirror power/control dynamics inherent in DV relationships in all policies and procedures have been removed including eliminating curfew, removing tasks or chores as a condition of remaining in shelter or housing, and adding flexibility to our length of stay in shelter.

2. All Victim Services (VS) department staff receive trauma-informed training specific to domestic violence, sexual assault and human trafficking. YWCA employs a diverse body of trained and licensed therapists. Advocates and therapists receive training on Adverse Childhood Experiences (ACEs), trauma across the lifespan, trauma-informed practices in shelter, and vicarious trauma, burnout, and compassion fatigue within the first 90 days of hire and ongoing through 1:1 supervision. In October 2023, YWCA debuted a new therapeutic intervention for shelter residents who are experiencing or coming out of acute crisis related to the trauma of domestic violence, providing immediate access to a trained clinician for three visits that center on grounding and further trauma mitigation. Survivors are given information on trauma by their advocate or therapist in individual appointments and offered opportunities to participate in groups offered by Child Advocates on ACEs, and trauma-informed parenting classes. Recently YWCA was awarded a federal grant to implement the evidence-based Moms Empowerment and Kids Club program to decrease symptoms of PTSD and other trauma-related measures.

3. YWCA centers a strength-based approach – the Empowerment Model. Using this model, all control is in the hands of the survivor to select and direct their service needs. This model allows survivors to take back the power and control that has been taken from them during their victimization. Needs are addressed/updated during scheduled appointments between survivors and advocates. At any time, survivors can stop/add a service as their needs change and goals are met or new goals are identified.

4. YWCA staff are required to attend Racial Equity training during the orientation period. This training gives staff the tools to create an equitable environment. Additional trainings are offered monthly, quarterly, and yearly. All staff attend pronoun training. Staff have their pronouns listed in email signatures, virtual meeting screens, name badges and office signs to show our inclusivity for differing identities in both staff and survivors. Staff receive training on language access and interpretive/translation services within the first two weeks of their employment, and ongoing training on cultural competence and trauma-informed care.

Supported by a Culturally Specific Responsive Services grant, YWCA created policies and procedures that ensure equal access, cultural competence, and nondiscrimination. This includes an audit by Disability Network, increased contracting with a language services company to, hiring staff who share identities with our survivor base (BIPOC and LGBTQIA+), intentional recruitment of BIPOC community members on our Board of Directors, and establishment of a Survivor Advisory Board to center lived experiences of survivors, including those with experiences homelessness, in all programming.

5. YWCA offers several group support options - intimate partner violence, sexual assault, and bilingual - that are available for non-residential and residential survivors that provide an intentional space for peer-to-peer support. Survivors in the main shelter attend weekly floor meetings which provide an opportunity for staff to provide information about services, upcoming opportunities, or other pertinent activities, and for survivors to discuss and share what they are experiencing. Monthly community dinners are held to foster

community and collectively solve concerns. Shelter Advocates intentionally work to create a sense of community. By offering activities and creating spaces for collaboration, survivors can support each other, adding another layer to their available resources.

6. YWCA’s Children’s Advocate (CA) provides support services to parents staying in shelter/direct services to support their children. The CA is a licensed educator who is Montessori and Common Core trained and is an ACE’s Master Trainer and created the following programming:

- Parents and Child Together (PACT) - Parents receive a stipend and learn STEAM educational activities for their children
- TutorTime – Individual tutoring plan/assistance in meeting educational milestones.
- Social/Emotional Learning – individual SEL plans for each child to check for any negative impacts on their learning
- Respite Time – Respite care for parents
- GymTime – large movement time in on-site gym

4A-3g.	Applicant’s Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

YWCA Kalamazoo is the only provider of comprehensive services for victims/survivors of domestic violence, sexual assault, and human trafficking (labor and sex) and their dependent children in Kalamazoo County. For nearly 50 years, YWCA has been a beacon in the community for vulnerable populations, especially women of color. These years of experience have helped to shape YWCA’s Victim Services program to ensure that it is survivor-centered, trauma-informed, and culturally sensitive. Victim Services staff are able to provide a breadth of services to meet both the immediate and longer-term needs of survivors served.

YWCA serves survivors with the following interventions:

- 24-hour crisis line and emergency response
- Emergency Shelter
- Advocacy – housing, employment, health, etc.
- Individual and Group Support
- Therapeutic services provided by licensed therapists
- Legal Services – civil and criminal advocacy, PPOs, immigration assistance, and other services provided by fully trained staff and attorneys
- Referrals and connections to YWCA programs or other organizations and programs

Using the Empowerment Model, survivors are provided the options available and are able to select what services they need in order to move forward and heal from their victimization. The separation between advocates and the Mobile Housing Advocate will allow survivors to receive housing services simultaneous to other services and without interruption. Additionally, even once survivors have exited from the Rapid Rehousing program, they are still able to access all the other services YWCA offers.

YWCA’s comprehensive victim services programming includes components to meet the mental health, legal, housing and advocacy needs of survivors of intimate partner violence, sexual assault and human trafficking – and their intersections. Where gaps exist to meet survivor-identified goals, YWCA coordinates with local partners. This includes the provision of education, employment/workforce development and homeownership with partners such as Kalamazoo Literacy Council, Michigan Works, and Community Homeworks. YWCA’s Economic Empowerment Coordinator, currently funded to specifically support our Human Trafficking Program survivors, has been working to create a list of partner organizations that provide workforce development, educational, and other opportunities that can benefit our survivors as they seek long-term financial self-sufficiency.

YWCA advocates are well-versed on what services we are able to provide in support of educational, employment, and housing goals, the two largest requests being for transportation and childcare assistance. Transportation assistance comes in the form of bus tokens/passes, gas cards, and rideshare cards (Uber or Lyft). Childcare assistance includes funding (when available), referrals to YWCA’s Dreamery early childcare and education program, or assistance in completing DHHS Child Care Assistance paperwork.

While working with the support of a Housing Advocate, survivors receive intensive case management support and are given the tools needed to establish economic self-sufficiency, short-term goal setting, long-term planning, financial literacy, and life skills education. Additionally, they are assisted in overcoming barriers such as insufficient income, lack of transportation, poor job history, bad credit, and criminal history, often caused by economic, emotional, and physical abuse or exploitation, lack of childcare, and the impact that trauma from abuse

has on their day-to-day functioning. Survivors receive help to overcome these barriers through access to safe and stable housing and facilitated connections with professionals who assist them in rebuilding their lives and regaining their mental and physical health.

Survivors have the option of enrolling in the YW Career Academy, a program designed to create career opportunities in tech for BIPOC communities who are also survivors of violence. This 18-week course is available at no cost to participants and is made possible through a Google Workforce Development grant. Through a multi-generational approach, YWCA Kalamazoo will serve the whole family and interrupt the impacts of intergenerational poverty within the county. The program provides opportunities for survivors who are better suited for trade programs to acquire certification and skills that will secure employment at or above a livable wage.

YWCA Kalamazoo employs a special population’s advocate specifically trained to work with BIPOC, LGBTQIA+, and persons with physical disabilities, mental health and substance use challenges and was awarded a culturally specific grant that allow for a culturally specific therapist, advocate, and attorney on staff. These services ensure that survivors are receiving services targeted to their unique needs and identities.

4A-3h.	Applicant’s Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below how the project(s) will:	
1.	prioritize placement and stabilization of program participants;
2.	place program participants in permanent housing;
3.	place and stabilize program participants consistent with their preferences; and
4.	place and stabilize program participants consistent with their stated needs.

(limit 2,500 characters)

1. This project will prioritize placement and stabilization of survivors through shelter diversion efforts including rental payment, advocacy with emergency transfer options, and a master leasing model to immediately place survivors in safe and permanent housing. Participants will be provided the full menu of service offerings at YWCA Kalamazoo and work with an advocate if they so choose to craft an individualized services plan that could include attorney assistance with a PPO, civil and family legal assistance, eviction diversion and other legal housing advocacy, therapy and group therapy offerings, and assistance with food and other basic needs.

2. The focus of this project is to assist survivors with obtaining safe permanent housing. For any participant residing in a housing unit through a master lease, all efforts will be made to transfer the lease to the survivor tenant’s name at the end of the initial year lease agreement if the survivor so chooses. Additionally, in keeping with evidence-based best practices, program participants will be offered ongoing advocacy, therapy, and legal services after their financial assistance has been exhausted to address any barriers that continue to arise that would compromise the survivor’s ability to remain housed.

3. Survivors will work closely with the Housing Navigator to search for available housing units. The Housing Navigator will assist with transportation to view available housing, review lease agreements, and provide all advocacy during the survivor’s housing search, however the decision of appropriateness of the housing will be solely the survivors.

4. The voluntary services model employed by YWCA Kalamazoo exclusively centers the goals, strengths, and stated needs of survivors. Supportive services will be provided by the interdisciplinary YWCA staff for as long as the survivor wishes to receive them and will be as flexible as the survivor desires. YWCA will be implementing a visual sorting tool in the first quarter of 2025 that will assist survivors with identifying their priorities with their advocate.

4A-3i.	Applicant’s Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below examples of how the new project(s) will:	
1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants’ strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	provide a variety of opportunities for program participants’ connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. YWCA Kalamazoo will not employ punitive interventions in any survivor programming. Survivors will not be discharged from program services for non-participation or failing to meet a self-identified goal. All interactions between project staff and the survivors will be based on the trauma-informed principle that the survivor knows what is best for their own life.
2. YWCA Kalamazoo will provide ongoing training to all project staff on anti-racist, feminist, trauma-informed care that is built on mutual respect. Program staff will be provided training and ongoing quality supervision that centers best practices on enmeshment, vicarious trauma, trauma across the lifespan. YWCA Kalamazoo staff will receive training on Adverse Childhood Experiences (ACEs) and childhood trauma, trauma across the lifespan, trauma-informed practices in shelter, and vicarious trauma, burnout, and compassion fatigue within the first 90 days of hire and ongoing through 1:1 supervision and in case review meetings with their direct supervisor.
3. YWCA trains advocacy staff in motivational interviewing techniques and will be implementing REDCap and Promote Health, a biopsychosocial screening program that has been used with great success with veterans, IPV survivors, and in drug treatment courts in the first quarter of 2025 as part of this project. Once survivors complete the Promote Health survey, they will participate in a prioritization process with their YWCA advocate. The end result will be a personalized plan that includes setting goals and referrals to YWCA partners. YWCA will collect data in a digital HIPAA protected platform (REDCap) and the Promote Health tool that allows YWCA to review the data monthly and provide quarterly reports. Prior to this process, YWCA will conduct three focus groups with former clients, stakeholders (community partners) and YWCA staff. The groups will be held separately to allow participants to speak freely. The purpose of the focus groups will be to review the draft Promote Health and prioritization plan and seek feedback regarding language use, digital pictures, and personalized engagement experiences. This project will be an iterative process and YWCA will engage in monthly data reviews and quarterly reports to note trends for the clients.
4. All staff will receive a one-day training on anti-racism and training on pronouns within the first year of their employment, training on language access and how to access YWCA interpretive and translation services within the first two weeks of their employment, and ongoing training on cultural competence and trauma-informed care.
5. Survivors will be provided information on trauma by their advocate or therapist in individual meetings and offered opportunities to participate in groups offered by the YWCA Child Advocate on ACEs, trauma-informed parenting classes, and during individual meetings with their YWCA advocate or therapist. Recently, YWCA Kalamazoo was awarded a federal Family Violence Prevention grant to implement the evidence-based program Mom Power and Kid's Club developed by the University of Michigan that has demonstrated ability to decrease symptoms of PTSD and other trauma-related measures post participation. Peer-to-peer opportunities will continue to be available during less structured support group offerings by YWCA advocates.
6. YWCA offers holistic, wraparound care including access to high-quality licensed childcare for 0 – 12-year-olds at its on-site childcare center, legal services by licensed attorneys in its legal services program, access to home visitation by nurses and advocacy staff in its maternal-infant health program for pregnant and parenting survivors, trauma-informed parenting classes by the child advocate who is a licensed public Montessori school teacher.

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	

Describe in the field below how the new project will involve survivors:

- | | |
|----|---|
| 1. | with a range of lived expertise; and |
| 2. | in policy and program development throughout the project's operation. |

(limit 2,500 characters)

1. YWCA programs are customizable to allow survivors the opportunity to select which services they need in order to meet their individual short-term and long-term goals. This flexibility gives staff insight into what services are working for clients, and which might need to be changed to better meet survivors' needs. Survivor feedback is also used in this way to improve program effectiveness and accessibility for those seeking services.

Survivors will be directly engaged in developing the Promote Health prioritization tool to be used as the primary tool to aid in developing the individualized case management plan. Both current and former program participants will be invited to attend ongoing focus groups offering a broad range of experiences. Lastly, YWCA will use the Housing Stability Index to evaluate the housing security of program participants every three months.

2. Additionally, YWCA's Research and Evaluations team will provide oversight and expertise on the best practices for collecting data, evaluating the responses, and incorporating feedback into program design as it does for all YWCA programs. The RRH project will provide another opportunity to gather feedback that could inform the current program and the development of future programs.

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored forms for one project

Attachment Details

Document Description: Notification of projects rejected or reduced

Attachment Details

Document Description: Notification of projects accepted

Attachment Details

Document Description:

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Document Description:

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Document Description:

Attachment Details

Document Description: HUD Homeless Data Exchange (HDX)
Competition Report

Attachment Details

Document Description:

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/12/2024
1B. Inclusive Structure	10/27/2024
1C. Coordination and Engagement	10/27/2024
1D. Coordination and Engagement Cont'd	10/27/2024
1E. Project Review/Ranking	10/27/2024
2A. HMIS Implementation	10/27/2024
2B. Point-in-Time (PIT) Count	10/27/2024
2C. System Performance	10/28/2024
3A. Coordination with Housing and Healthcare	10/27/2024
3B. Rehabilitation/New Construction Costs	10/18/2024
3C. Serving Homeless Under Other Federal Statutes	10/27/2024

4A. DV Bonus Project Applicants	10/28/2024
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required